

Code Administrator Survey – Next steps



Customer feedback and actions

Four key areas that we will be working on as Code Administrator:

- **Website:** “They need to improve their website”
 - New website to go live in August 2017
- **Transparency** “Greater transparency and clearer communications”
 - Work in progress around branding of the Code Administrator function
- **Meeting facilities** “two hour webex meeting was inappropriate”
 - New webex with teleconference incorporated – Coming soon!
 - Flexibility in meeting length and Workgroup day
 - Speaking with stakeholders at each Workgroup for most appropriate course of action for each meeting and modification
- **Responsive** “Just respond quicker to emails”
 - SLA to be agreed for all .box’s