

Lessons learnt – Grid Code Panel elections



Lesson learnt

- Distribution lists used added confusion to the process
 - Stakeholders only contacted when they can vote during vote process
- Communication not transparent from outset
 - Steps taken to update website
 - Improve email correspondence
 - Make process clear for all parties (opportunity to improve this moving forward)
- Stakeholder engagement too late in the process
 - CUSC Election communication starting earlier
 - Wide engagement required at outset