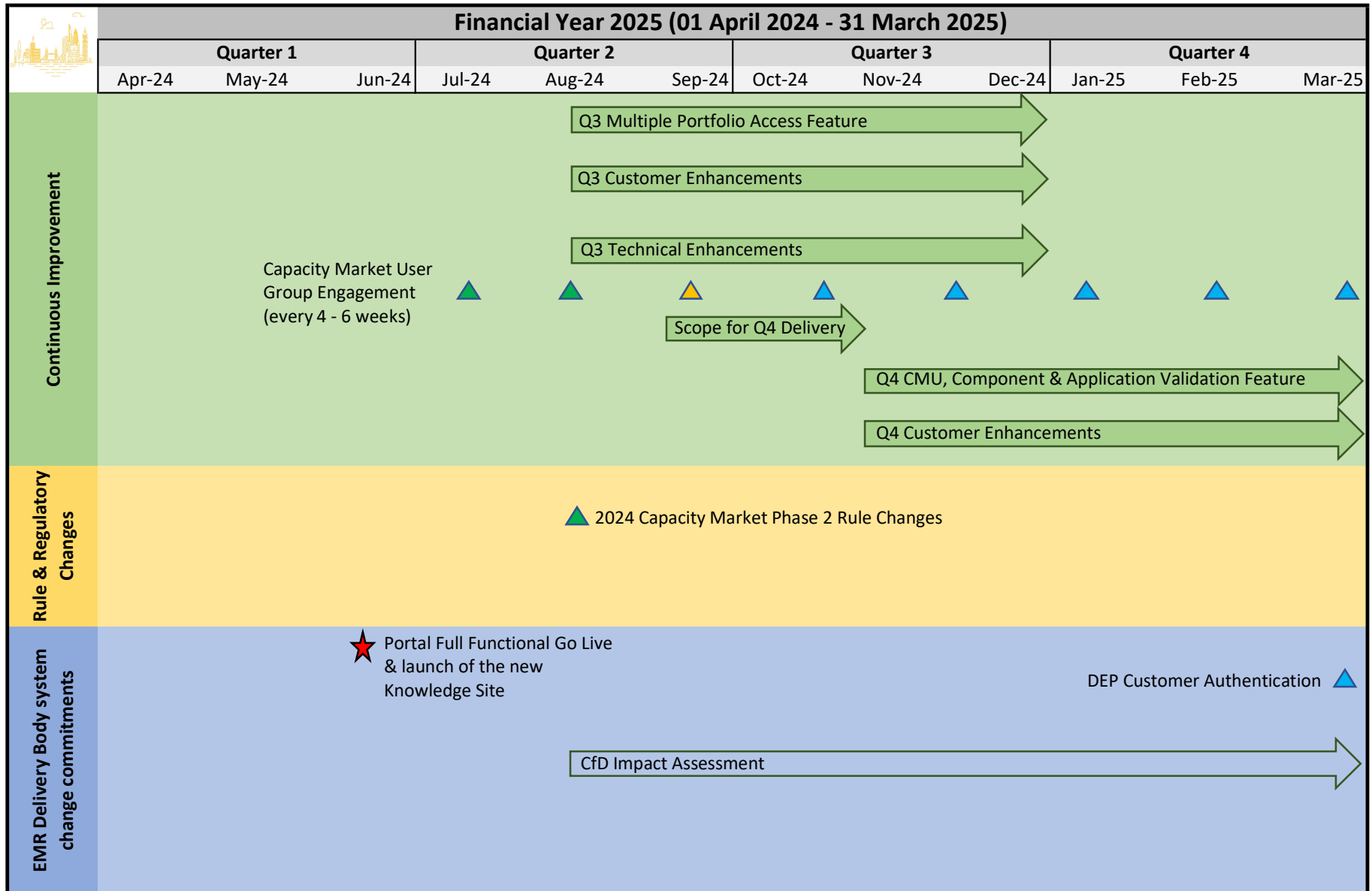
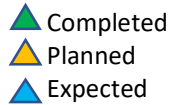


EMR Delivery Body Customer Portal Road Map



EMR Delivery Body Customer Portal Road Map

Key



Continuous Improvement

Q3 Multiple Portfolio Access - based on significant customer feedback, we have prioritised a wider system change that delivers enhancements to accessing multiple portfolio of companies via single log on credentials. This workstream represents requirement gathering, requirement validation, IT Development, Demonstration and Implementation.

Q3/Q4 Customer Enhancements - This workstream represents prioritised enhancements which benefit the customer experience and will progress through requirement gathering, requirement validation, IT Development, Demonstration and Implementation.

Q3 Technical Enhancements - modifications to portal to help improve performance, usability and functionality.

Capacity Market User Group Engagement - Playback sessions will summarise proposed Enhancements with a view of obtaining customer prioritisation, requirement validation on changes we intend to deliver in the next available development phase as well as system demonstrations post development to present new system functionality.

Q4 CMU, Component & Application Validation Feature - also based on significant customer feedback, we have prioritised a feature review of additional system validations against the CMU, Component & Application in order to improve customer experience.

Rule & Regulatory Changes

2024 Capacity Market Phase 2 Rule Changes - please see Capacity Market Rules for further information

EMR Delivery Body system change commitments

DEP Customer Authentication - single point of access into the ESO data, content, and external-facing processes through our Digital Engagement Portal (DEP)