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ESO Operational Transparency Forum

31 July 2024

Introduction | Sli.do code #OTF

To ask questions live & give us post event feedback go to Sli.do event code #OTF.

- **Ask your questions as early as possible** as our experts may need time to ensure a correct answer can be given live.
- **Please provide your name or organisation.** This is an operational forum for industry participants therefore questions from unidentified parties will not be answered live. If you have reasons to remain anonymous to the wider forum please use the advance question or email options below.
- **The OTF is not the place to challenge the actions of individual parties** (other than the ESO) and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalgrideso.com
- **Questions will be answered in the upvoted order whenever possible.** We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Sli.do will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions. After that please use the advance questions or email options below.
- **All questions will be recorded and published.** Questions which are not answered on the day will be included, with answers, in the slide pack for the next OTF.
- **Ask questions in advance** (before 12:00 on Monday) at: <https://forms.office.com/r/k0AEfKnai3>
- **Ask questions anytime** whether for inclusion in the forum or individual response at: box.NC.customer@nationalgrideso.com

Stay up to date on our webpage: <https://www.nationalgrideso.com/OTF> (OTF Q&A is published with slidepacks)

Future deep dive / focus topics

Today

Fault Ride Through – 31st July

Future

Mandatory services – 7th Aug

Balancing Reserve – 14th Aug

Space Weather – September

Initial National Demand Outturn – TBC

If you have suggestions for future deep dives or focus topics please send them to us at:
box.NC.customer@nationalgrideso.com and we will consider including them in a future forum

Webinar Invitation

OBP nBM Operation for Quick and Slow Reserve

As part of the ESO transition of Balancing Systems and the continued development of the Open Balancing Platform (OBP), we are keen to seek feedback on our proposed operation and associated interfaces for nBM providers of the new Quick and Slow Reserve services.

We will be presenting our proposals and fielding questions during the webinar, with an invitation for industry to provide more detailed feedback and views throughout the following 4 weeks as an informal consultation.

Please register your interest below to join a webinar on 13 August at 10am.

[Register Here](#)

High-Level Agenda:

1. Service Design Introduction
2. Introduction to OBP
3. Proposed nBM dataset submissions
4. Proposed nBM interfaces
5. Q&A

Article 18 Consultations

We have launched the Demand Flexibility Service (DFS) EBR Article 18 Consultation.

Deadline for response: **22 August 2024**

[DFS - Consultation Documents](#)

Annual Voltage Control Tests - Notification



- Yearly testing of voltage control will occur over the next few weeks.
- The tests are carried out to validate the volume of demand reduction we could expect and assure the operational process.
- This involves the DNOs reducing their voltage in one or two stages.
- Each voltage reduction stage will be between 2 and 4 percent, which is expected to deliver around 1.5 percent demand reduction;
- Testing will occur during the month of July, with groups of DNOs being instructed to reduce voltage on the dates indicated.
- Additional notifications will go out on BMRS on the day of testing
- Customers may potentially notice a change in their electricity supply, e.g. dimming of lights but they should be otherwise unaffected during these tests.

DNO	Test Date (2024)	Testing happening	Status
Scottish Power Distribution (SPD)	9 th July	Stage 1 & 2	Complete
SP Manweb plc	9 th July	Stage 1 & 2	Complete
Eastern Power Networks plc (UKPN)	11 th July	Stage 1	Complete
London Power Networks plc (UKPN)	11 th July	Stage 1	Complete
South Eastern Power Networks plc (UKPN)	11 th July	Stage 1	Complete
National Grid Electricity Distribution (South Wales) plc	16 th July	Stage 1 & 2	Complete
National Grid Electricity Distribution (South West) plc	16 th July	Stage 1 & 2	Complete
National Grid Electricity Distribution (West Midlands) plc	16 th July	Stage 1 & 2	Complete
National Grid Electricity Distribution (East Midlands) plc	16 th July	Stage 1 & 2	Complete
Northern Powergrid (Northeast) Limited (NPG)	30 th July	Stage 1 & 2	Complete
Northern Powergrid (Yorkshire) plc (NPG)	30 th July	Stage 1 & 2	Complete
Scottish Hydro Electric Power Distribution plc	30 th July	Stage 1 & 2	Complete
Electricity North West Limited (ENW)	31 st July	Stage 1	Planned for today
Southern Electric Power Distribution plc (SSE)	31 st July	Stage 1 & 2	Planned for today

Future Event Summary

Event	Date & Time	Link
OBP nBM Operation for Quick and Slow Reserve	13 th August 10:00-12:00	Click here to register
Demand Flexibility Service (DFS) EBR Article 18 Consultation	22 nd August 2024 (Deadline)	Click here to access the consultation documents

Publicly Available

Fault Ride Through - OTF

Fault Ride Through (FRT) Overview

Background

- Fault Ride Through is a necessary requirement for generators, interconnectors or other offshore transmission connected plant and apparatus to remain connected to healthy Transmission system.
- As the Electricity System Operator (ESO), our primary responsibility is to ensure the awareness and management of system security risks on the National Electricity Transmission System (NETS) across Great Britain. The inability of generators, interconnectors, or other offshore transmission-connected plants and apparatus to withstand 'normal' faults on the NETS is an unacceptable situation potentially leading to serious system security risk that requires prompt and effective implementation of post fault actions.
- Grid Code (GC) Users and Offshore Network Licensees have self obligation to ensure strict adherence to the Grid Code's and the System Operator Transmission Code's (STC) Fault Ride Through capability requirement, respectively.

Why is Fault Ride Through Capability important?

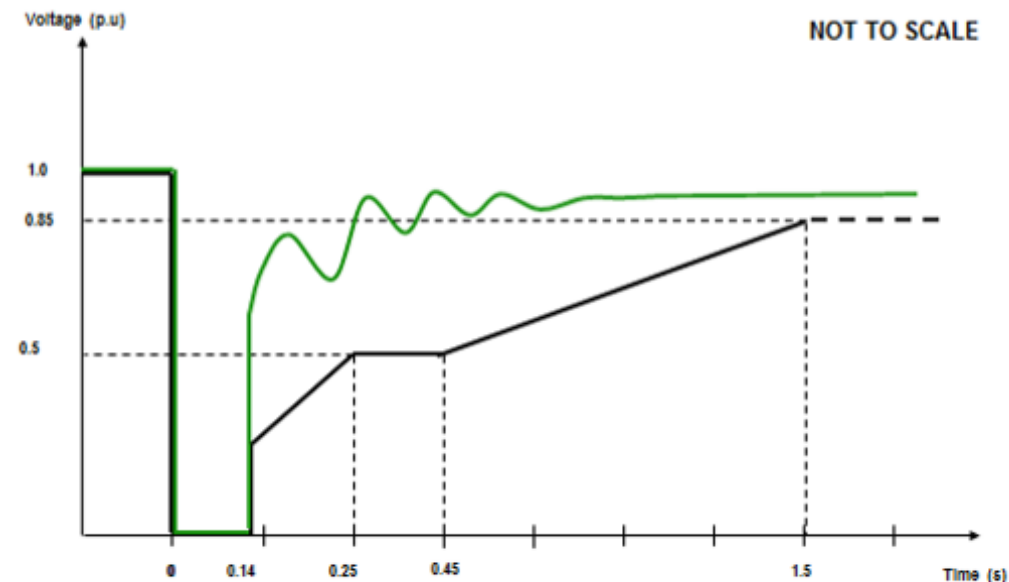
- If Fault Ride Through Capability is not installed correctly, GC Users and transmission connected plant and apparatus would be susceptible to tripping when subject to a voltage dip (typically below 90% of nominal) even when connected to a healthy circuit for less than normal protection operating times (e.g. 80ms or 100ms).
- If left unchecked, the consequences would be significant resulting in loss of generation and frequency collapse followed by a Blackout.

History

- **FRT introduced into the Grid Code following consultation H/04 – June 2005**
 - Ofgem decision: <https://www.ofgem.gov.uk/sites/default/files/docs/2005/01/9347-0705.pdf>
 - Ofgem decision: <https://www.ofgem.gov.uk/sites/default/files/docs/2005/05/10870-binder1.pdf>
- **The Accelerated Loss of Mains Change programme – July 2019**
 - ESO actions: <https://www.nationalgrideso.com/news/keeping-grid-stable-what-loss-mains-protection>
- **09 August, 2019 - Lessons learned**
 - ESO actions: <https://www.nationalgrideso.com/news/09-august-2019-one-year>
- **Multiple FRT issues – February to April 2021**
 - 30+ generators failed to ride through faults
- **Letter to Industry – May 2021**
 - ESO open letter: <https://www.nationalgrideso.com/news/open-letter-transmission-connected-generation-and-network-operators>
- **GC0151 Modification – raised by SSE in July 2021**
 - ESO website: <https://www.nationalgrideso.com/document/195636/download>
- **GC0151 ESO Alternative – approved 6 November 2021**
 - Ofgem decision: <https://www.ofgem.gov.uk/publications/gc0151-grid-code-compliance-fault-ride-through-requirements>
- **GC0151 & GC0105 System Incidents Reports – 2021 onwards**
 - Ofgem decision: <https://www.nationalgrideso.com/document/169821/download>
 - ESO reporting: <https://www.nationalgrideso.com/industry-information/industry-data-and-reports/system-performance-reports>

Grid Code FRT requirements for GC Users

- ECC.6.3.15.1 – ECC.6.3.15.8 and ECC.4 - APPENDIX 4 section sets out the Fault Ride Through requirements on Type B, Type C and Type D Power Generating Modules, OTSDUW Plant and Apparatus and HVDC Equipment that shall apply in the event of a fault lasting up to 140ms in duration.
- ECC.6.3.15.9 section sets out the Fault Ride Through requirements for faults in excess of 140ms in duration.
- OC5.4.2.1 – OC5.4.2.6 defines a process for managing any potential fault ride through non-compliance.

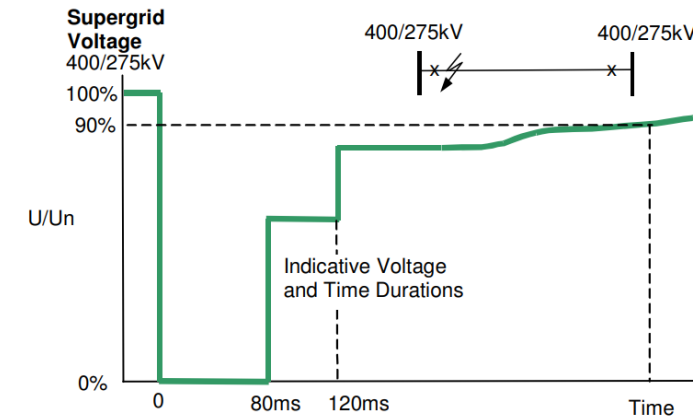


Reference: Grid Code, Figure EA.4.2(a)

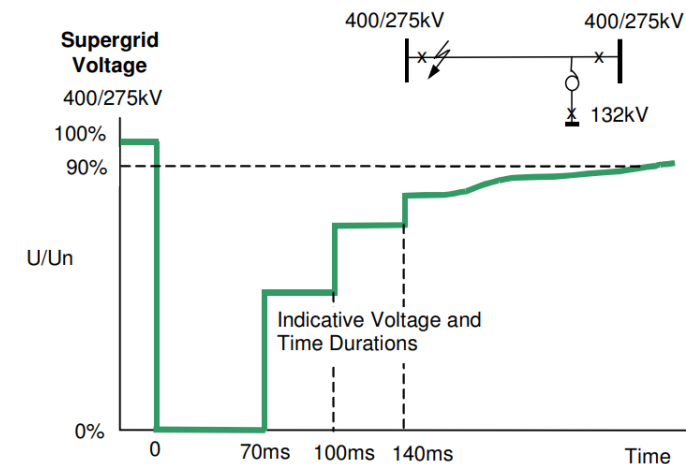
THE SYSTEM OPERATOR TRANSMISSION OWNER CODE (STC) (Annex 1 of Section K, Sub-section 3 - Fault Ride Through Capability)

Requirements for Offshore Transmission Systems (OFTO) to ride through faults

- For short circuit faults at Supergrid Voltage **up to 140ms** in duration:
 - Offshore Transmission Systems should remain connected to the Total System at the Interface Point without tripping any plant and/or apparatus.
 - This applies to solid three-phase or unbalanced short circuit faults on the Onshore Transmission System operating at Supergrid Voltages.
- After the fault is cleared,
 - The recovery of Supergrid Voltage to 90% may take longer than 140ms but should be within 0.5 seconds.
 - Active Power transfer capability shall be restored to at least 90% of the level available immediately before the fault



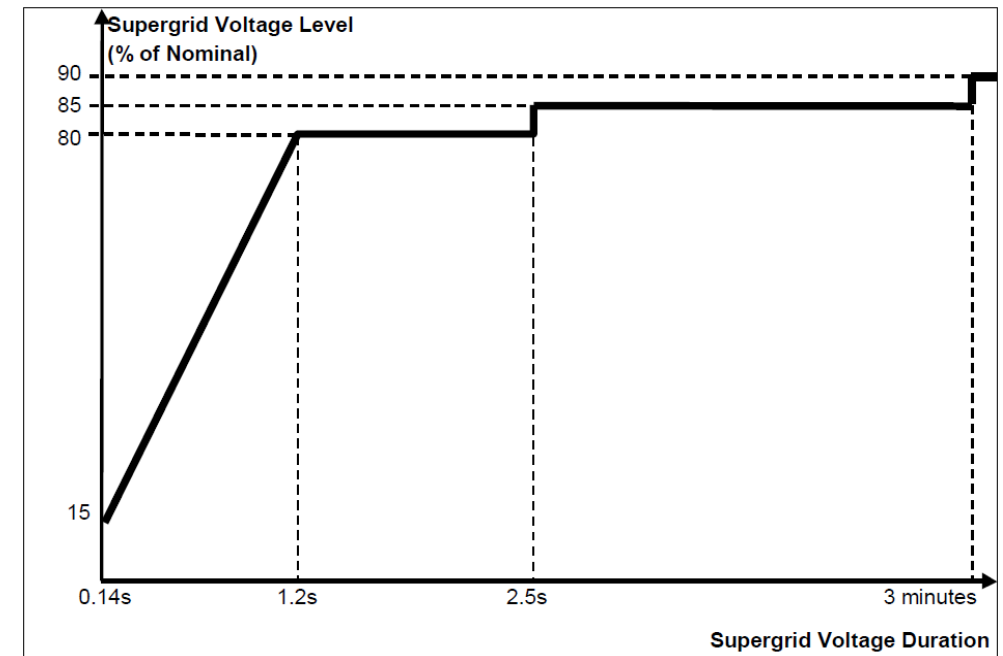
Typical fault cleared in less than 140ms: 2 ended circuit



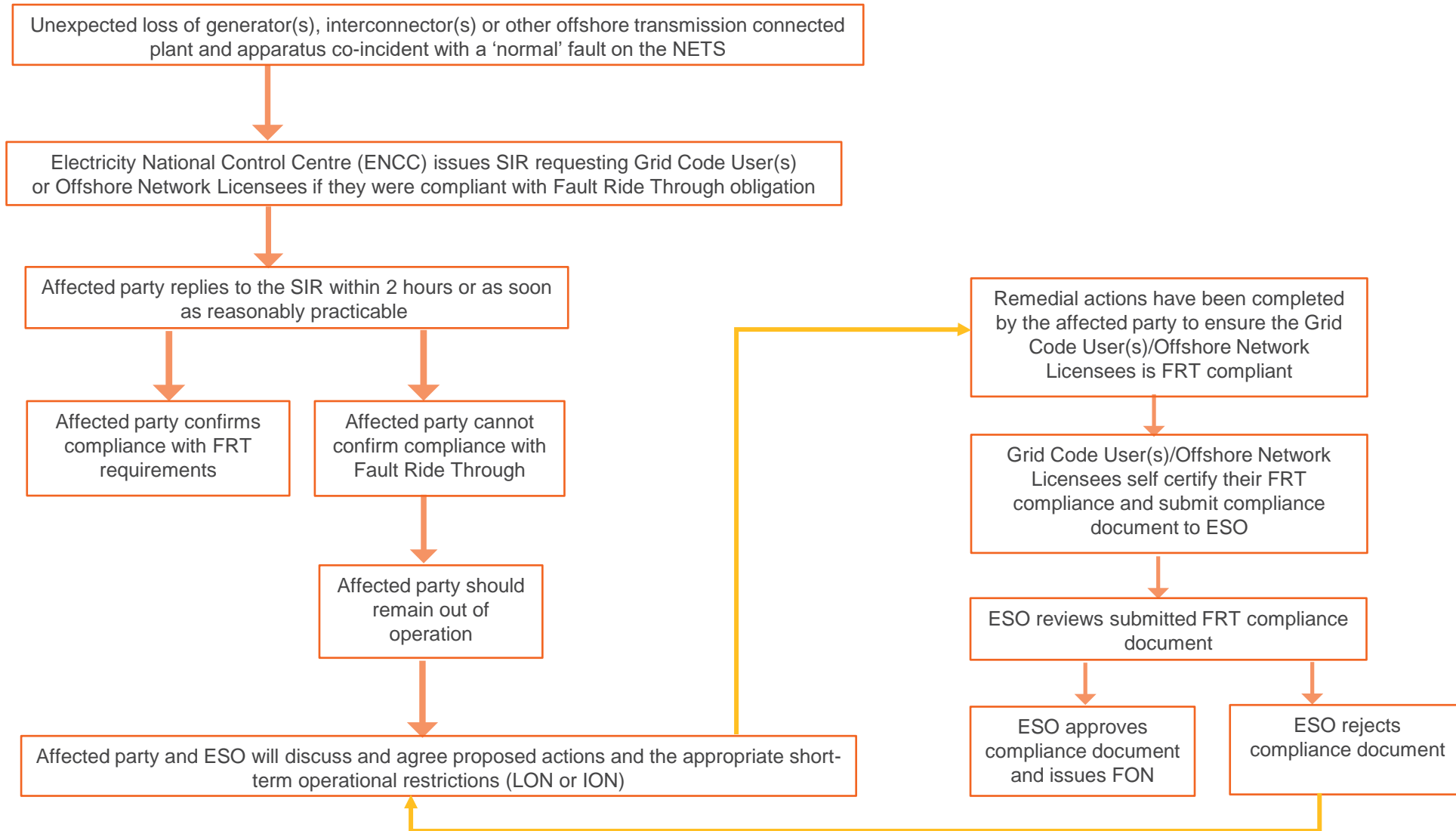
Typical fault cleared in 140ms:- 3 ended circuit

THE SYSTEM OPERATOR TRANSMISSION OWNER CODE (STC) (Annex 1 of Section K, Sub-section 3 - Fault Ride Through Capability)

- For Supergrid Voltage dips **greater than 140ms** in duration:
 - In case of balanced short circuit fault, Offshore Transmission Systems should be able remain connected without tripping any plant and/or apparatus..
 - Active Power transfer capability should be provided in proportion to the retained balanced voltage at the Interface Point during the voltage dips.
 - Active Power transfer capability should be restored within 1 second of voltage restoration at the Interface Point, to at least 90% of the pre-dip level.
- Offshore Transmission Systems should be designed to withstand negative phase sequence loading caused by clearance of a close-up phase-to-phase fault on the Onshore Transmission System.
- Offshore Transmission Systems connected to Onshore Systems in Scotland should be tripped for specific conditions (refer to STC Section K), related to frequency and voltage levels to avoid unwanted island operation.



FRT Management Process*

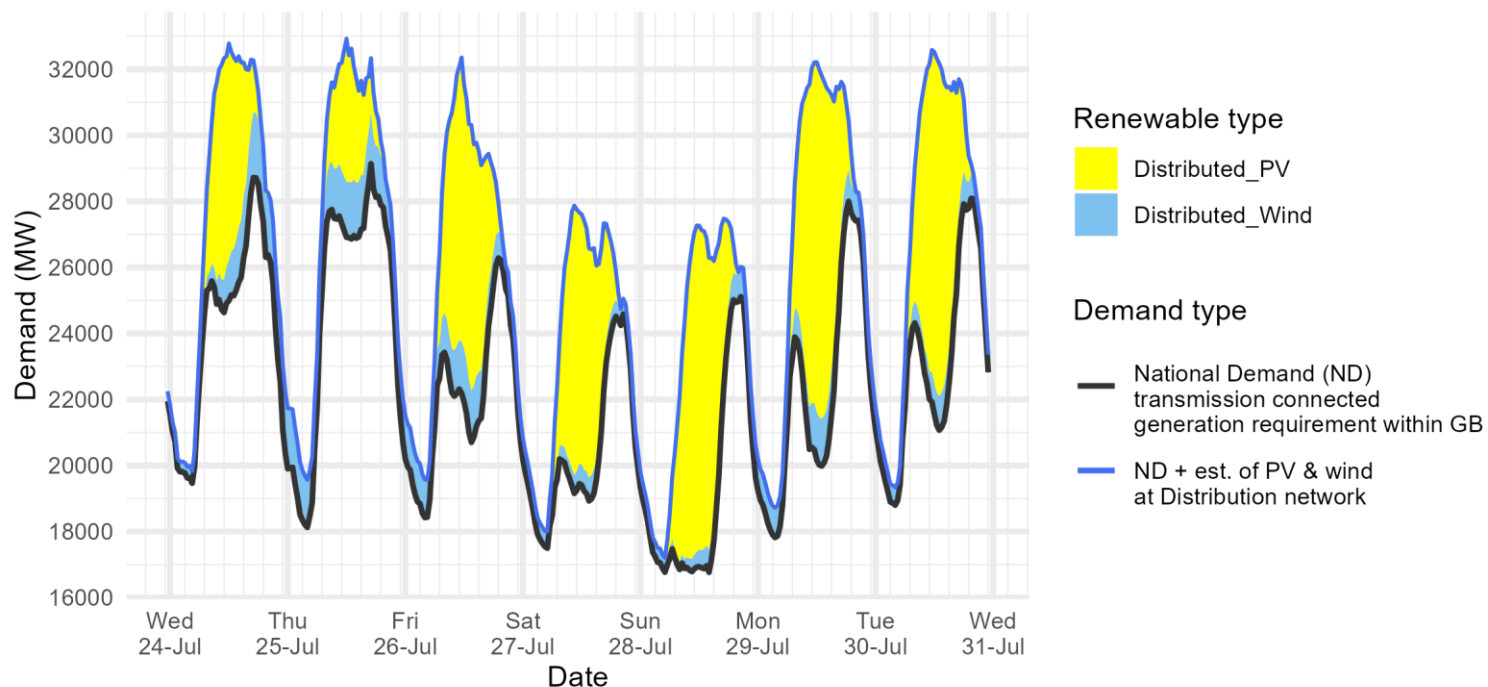


Future Work

- **GC0155: Clarification of Fault Ride Through Technical Requirements**
<https://www.nationalgrideso.com/industry-information/codes/gc/modifications/gc0155-clarification-fault-ride-through-technical-requirements>
- An alternative to GC0151 which addressed the Fault Ride Through (FRT) compliance process and proposed minor improvements to the FRT technical requirements. This alternative was insufficiently scrutinised as part of the GC0151 urgent modification process hence Ofgem, while rejecting it in their decision letter dated 8 November 2021, noted that it had merit and should be brought forward subsequently.

Demand | Last week demand out-turn

ESO National Demand outturn 24-30 July 2024



The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.

ND values do not include export on interconnectors or pumping or station load

Blue line serves as a proxy for total GB customer demand. It includes demand supplied by the distributed wind and solar sources, but it does not include demand supplied by non-weather driven sources at the distributed network for which ESO has no real time data.

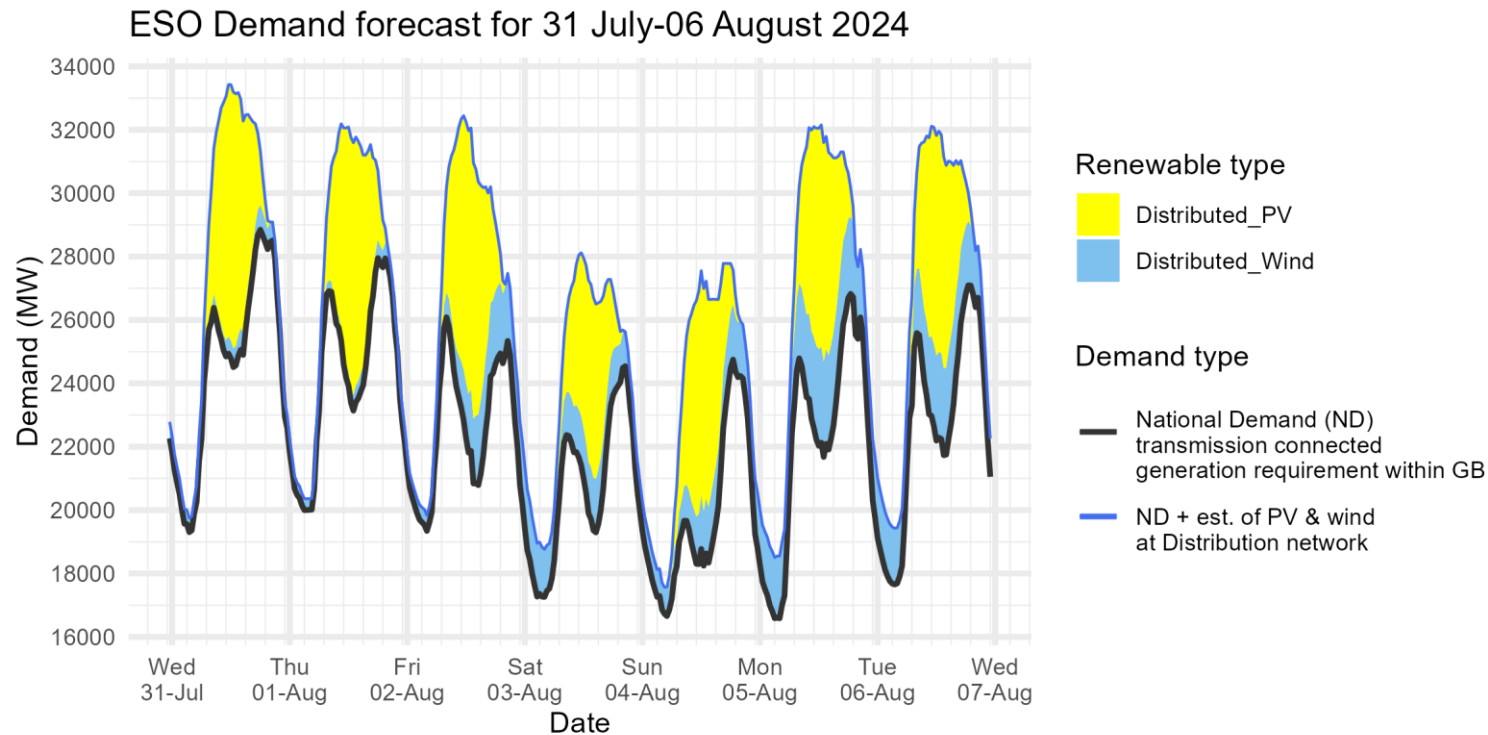
Historic out-turn data can be found on the [ESO Data Portal](#) in the following data sets: [Historic Demand Data](#) & [Demand Data Update](#)

Daily Maximums
Modelled distributed generation

Date	OUTTURN	
	Daily Max Dist. PV (GW)	Daily Max Dist. Wind (GW)
24 Jul 2024	6.7	2.0
25 Jul 2024	4.3	1.9
26 Jul 2024	8.6	1.6
27 Jul 2024	8.2	0.8
28 Jul 2024	9.9	1.0
29 Jul 2024	10.6	1.5
30 Jul 2024	10.1	1.1

Date	Forecasting Point	FORECAST (Wed 24 Jul)			OUTTURN		
		National Demand (GW)	Dist. wind (GW)	Dist. PV (GW)	National Demand (GW)	Dist. wind (GW)	Dist. PV (GW)
24 Jul	Afternoon Min	24.2	1.6	5.9	25.1	1.4	5.8
25 Jul	Overnight Min	18.0	1.6	0.0	18.1	1.4	0.0
25 Jul	Afternoon Min	26.5	1.7	3.4	26.9	1.7	4.1
26 Jul	Overnight Min	18.4	1.2	0.0	18.4	1.1	0.0
26 Jul	Afternoon Min	21.7	1.3	6.9	20.7	1.6	8.0
27 Jul	Overnight Min	18.0	0.4	0.0	17.5	0.5	0.1
27 Jul	Afternoon Min	18.0	0.9	7.0	18.9	0.7	6.9
28 Jul	Overnight Min	16.7	0.6	0.3	16.8	0.4	0.1
28 Jul	Afternoon Min	16.9	0.9	9.2	16.8	0.7	8.8
29 Jul	Overnight Min	17.1	1.5	0.0	17.8	0.9	0.0
29 Jul	Afternoon Min	21.3	2.7	6.8	20.0	1.4	10.4
30 Jul	Overnight Min	17.9	1.6	0.0	18.8	0.5	0.0
30 Jul	Afternoon Min	21.8	2.3	7.1	21.1	1.0	10.1

Demand | Week Ahead



The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.

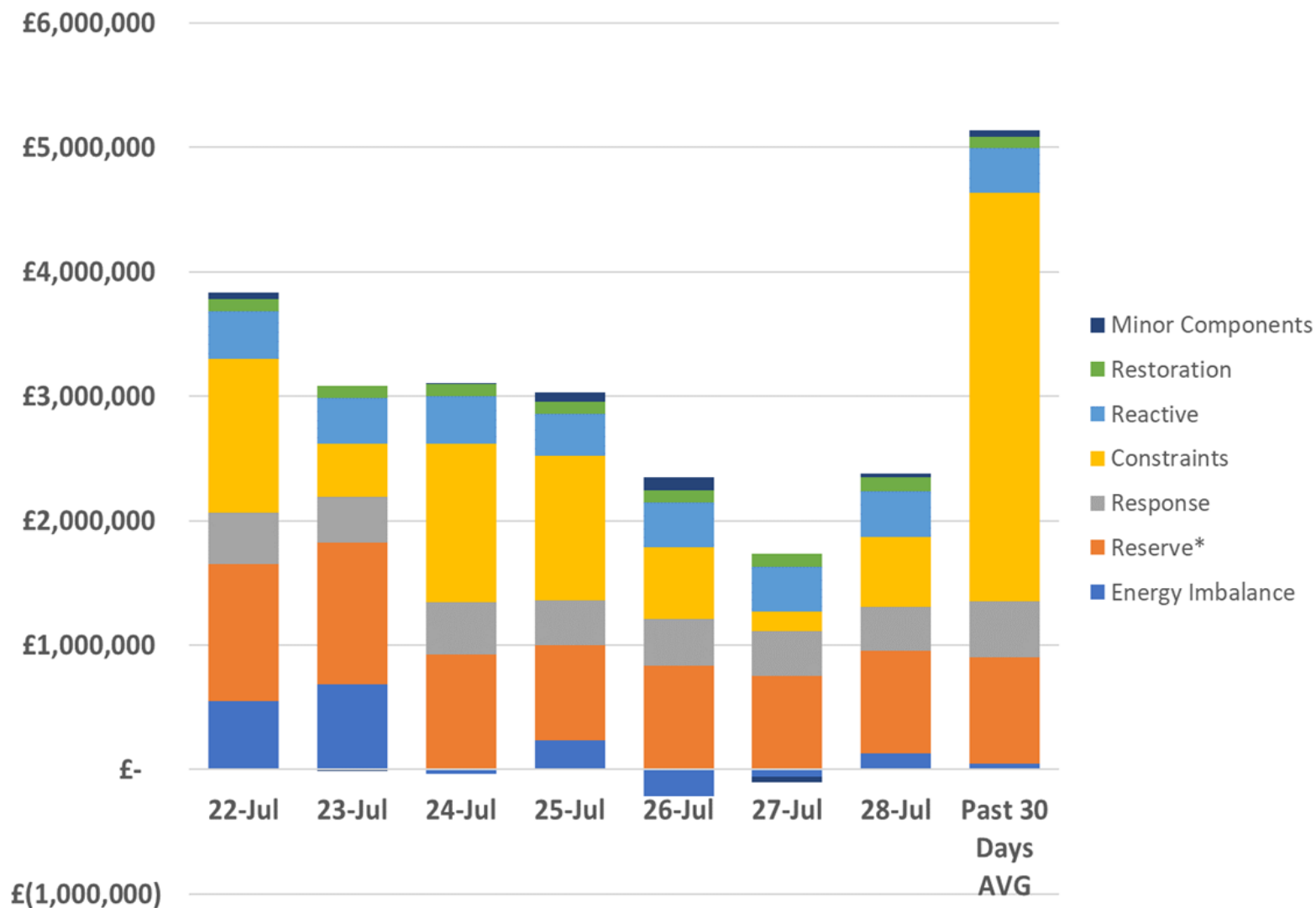
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Historic out-turn data can be found on the [ESO Data Portal](#) in the following data sets: [Historic Demand Data](#) & [Demand Data Update](#)

Date	Forecasting Point	FORECAST (Wed 31 Jul)		
		National Demand (GW)	Dist. wind (GW)	Dist. PV (GW)
31 Jul 2024	Overnight Min	19.3	0.4	0.0
31 Jul 2024	Afternoon Min	24.5	0.6	8.1
01 Aug 2024	Overnight Min	20.0	0.4	0.0
01 Aug 2024	Afternoon Min	23.1	0.5	8.0
02 Aug 2024	Overnight Min	19.3	0.5	0.0
02 Aug 2024	Afternoon Min	20.8	2.2	7.3
03 Aug 2024	Overnight Min	17.3	1.5	0.0
03 Aug 2024	Afternoon Min	19.3	1.7	5.5
04 Aug 2024	Overnight Min	16.7	0.8	0.1
04 Aug 2024	Afternoon Min	18.2	1.7	7.0
05 Aug 2024	Overnight Min	16.6	2.0	0.0
05 Aug 2024	Afternoon Min	21.7	3.0	6.9
06 Aug 2024	Overnight Min	17.7	1.8	0.0
06 Aug 2024	Afternoon Min	21.7	2.7	6.7

ESO Actions | Category costs breakdown for the last week



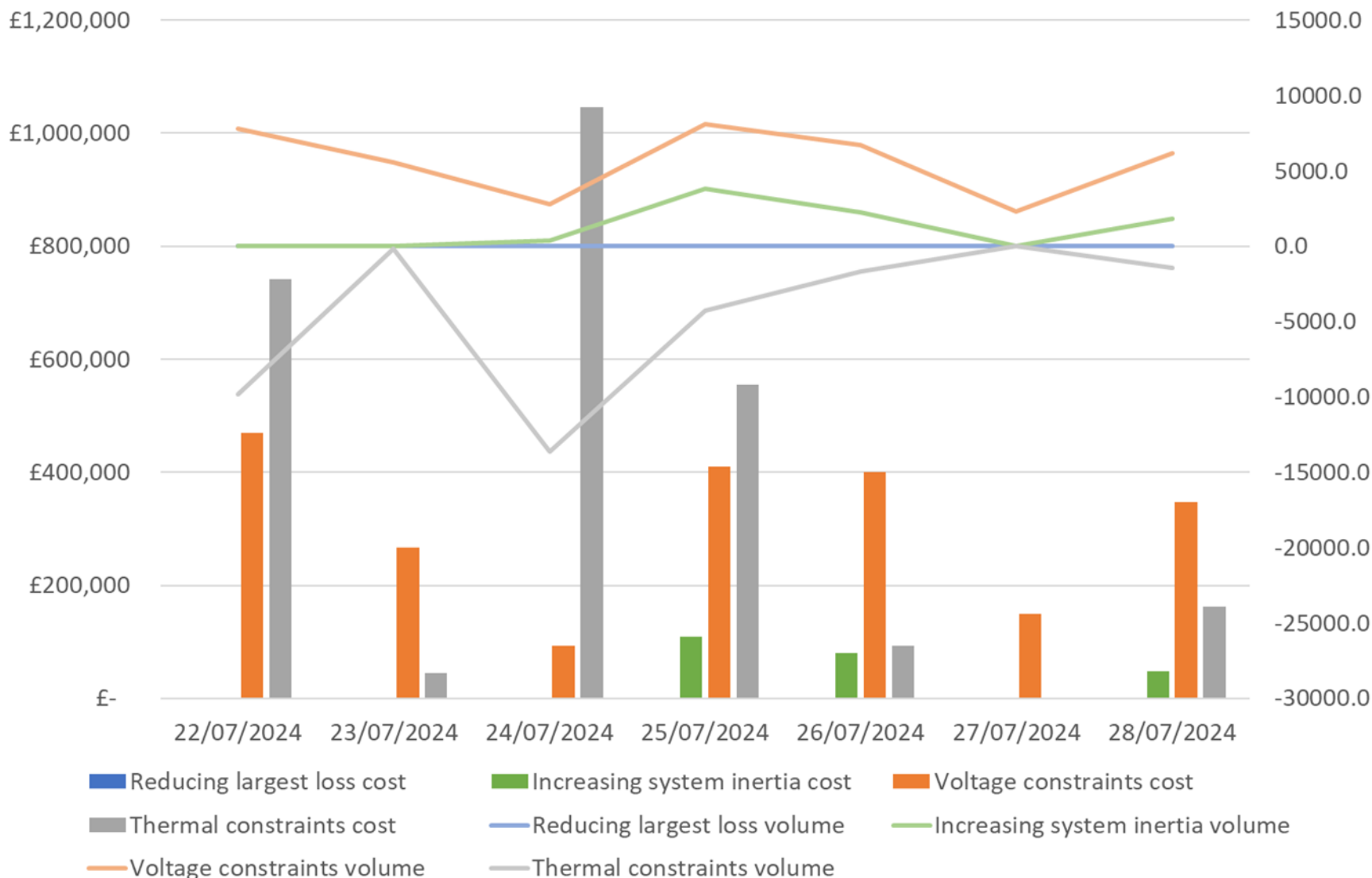
Date	Total (£m)
22/07/2024	3.8
23/07/2024	3.1
24/07/2024	3.1
25/07/2024	3.0
26/07/2024	2.1
27/07/2024	1.6
28/07/2024	2.4
Weekly Total	19.1
Previous Week	22.8

Constraints and Reserve costs were the key cost component for the week.

Please note that all the categories are presented and explained in the MBSS.

Data issue: Please note that due to a data issue on a few days over the last few months, the Minor Components line in Non-Constraint Costs is capturing some costs on those days which should be attributed to different categories. It has been identified that a significant portion of these costs should be allocated to the Operating Reserve Category. Although the categorisation of costs is not correct, we are confident that the total costs are correct in all months. We continue to investigate and will advise when we have a resolution.

ESO Actions | Constraint Cost Breakdown



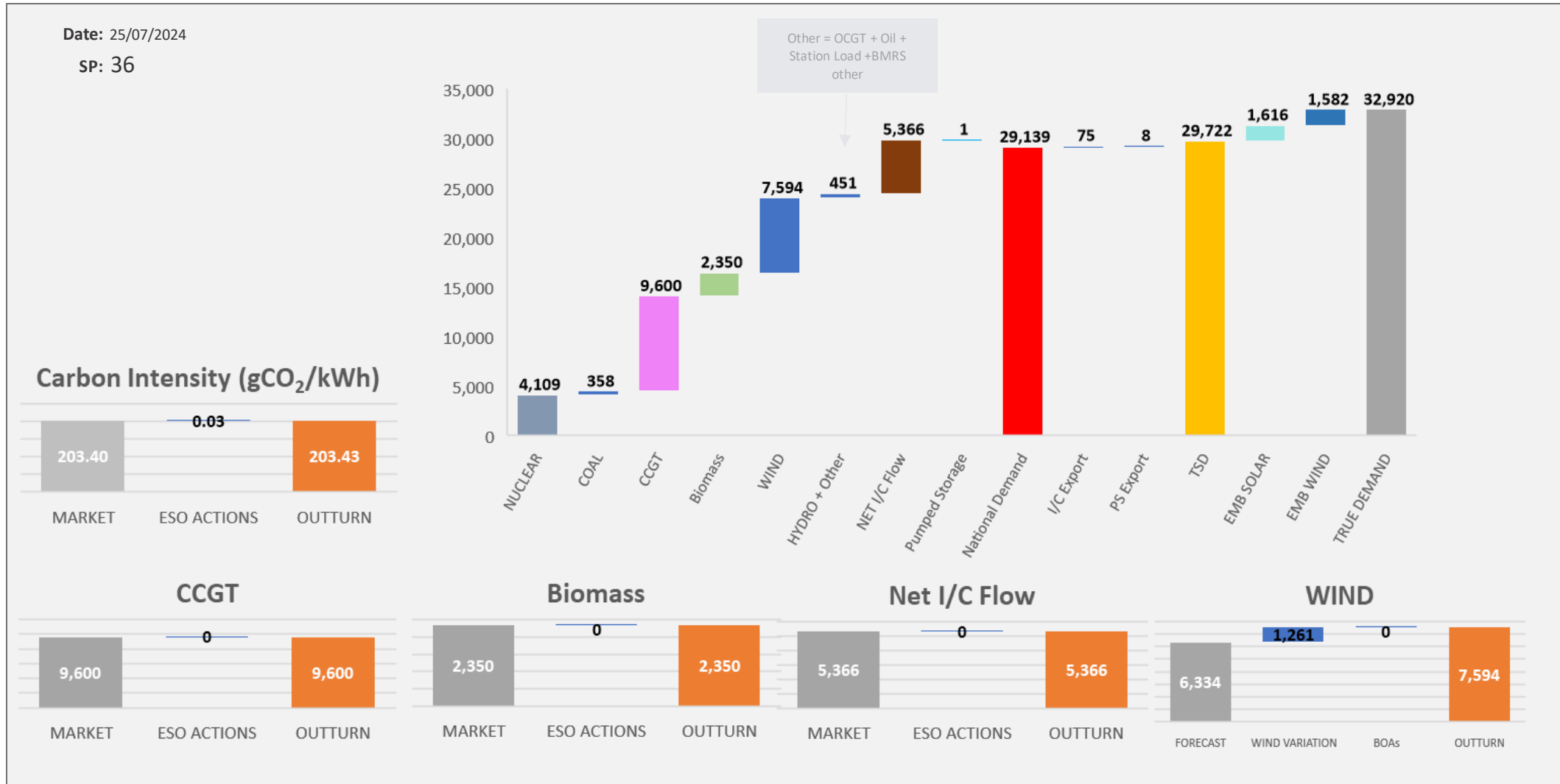
Thermal – network congestion
 Actions were required to manage thermal constraints throughout the week except on Saturday.

Voltage
 Intervention was required to manage voltage levels throughout the week.

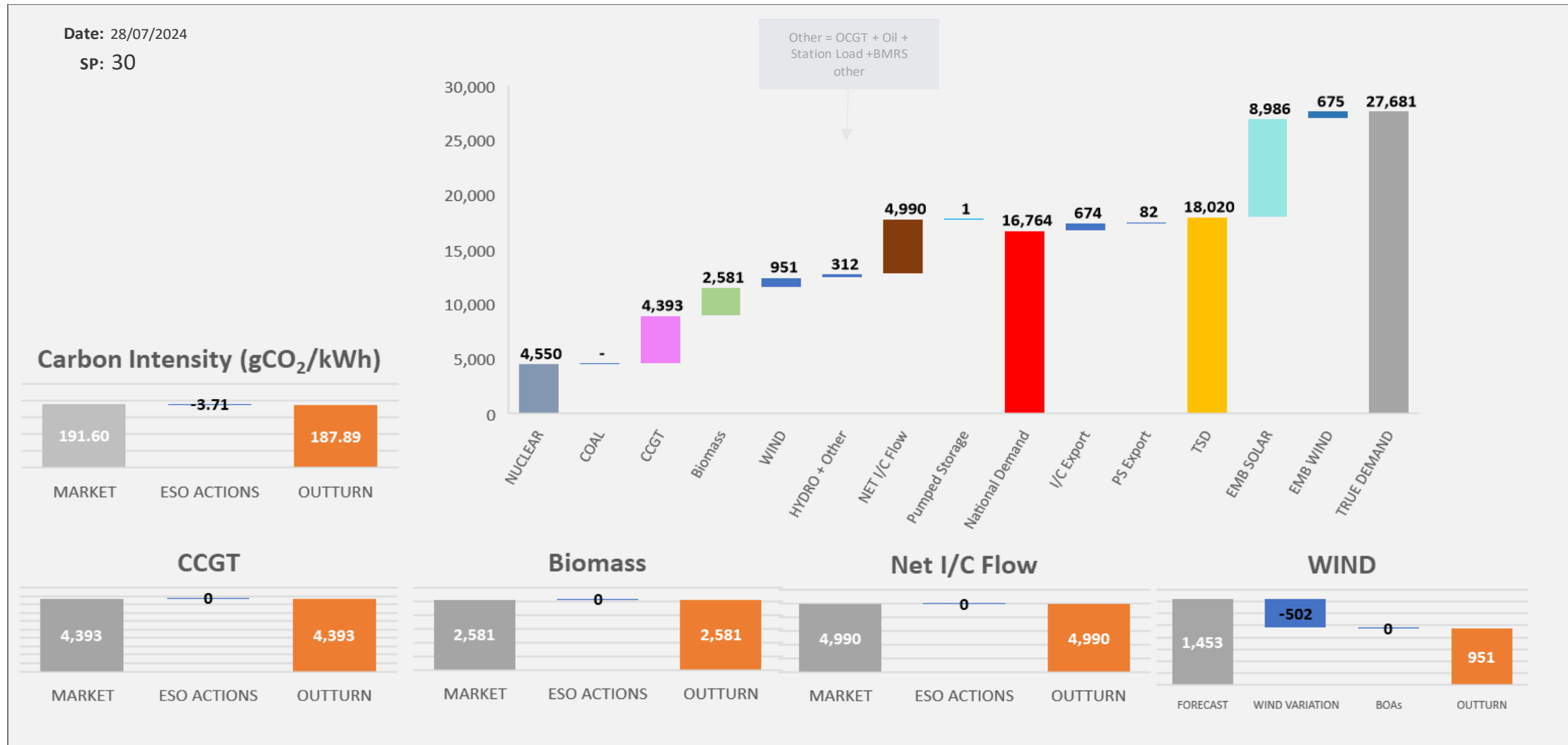
Managing largest loss for RoCoF
 No intervention was required to manage largest loss.

Increasing inertia
 Intervention was required to manage System Inertia on Wednesday, Thursday, Friday and Sunday.

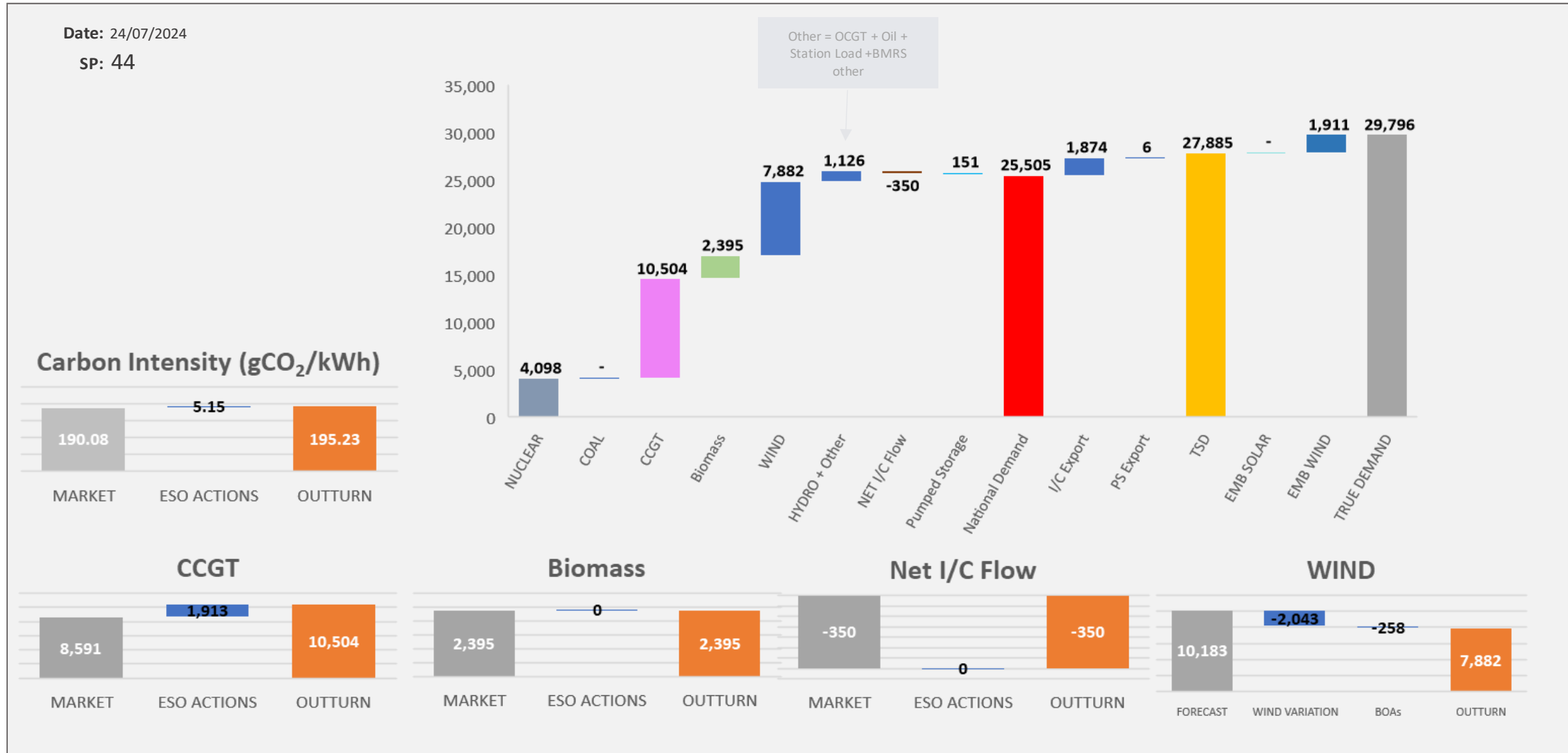
ESO Actions | Thursday 25th July – Peak Demand – SP spend ~ £413



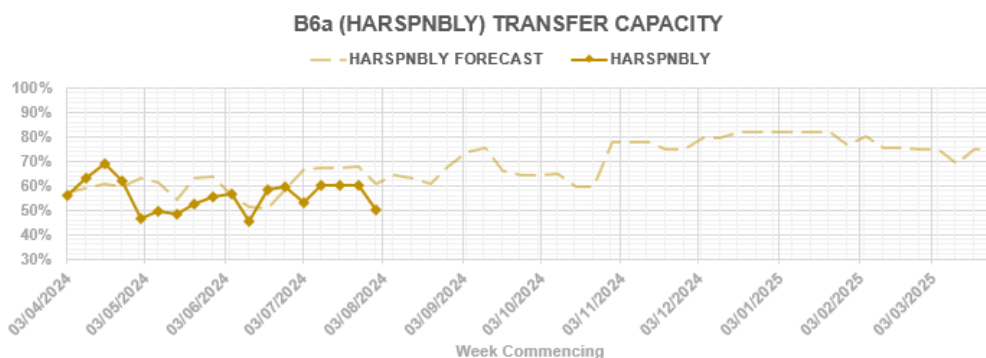
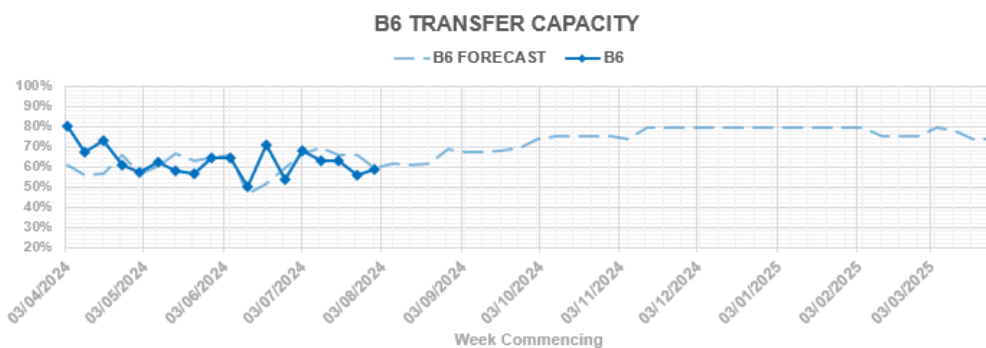
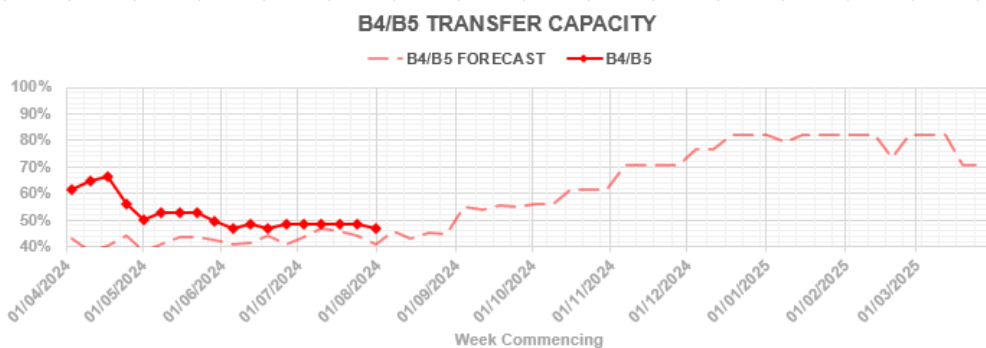
ESO Actions | Sunday 28th July – Minimum Demand – SP Spend ~ -£3k



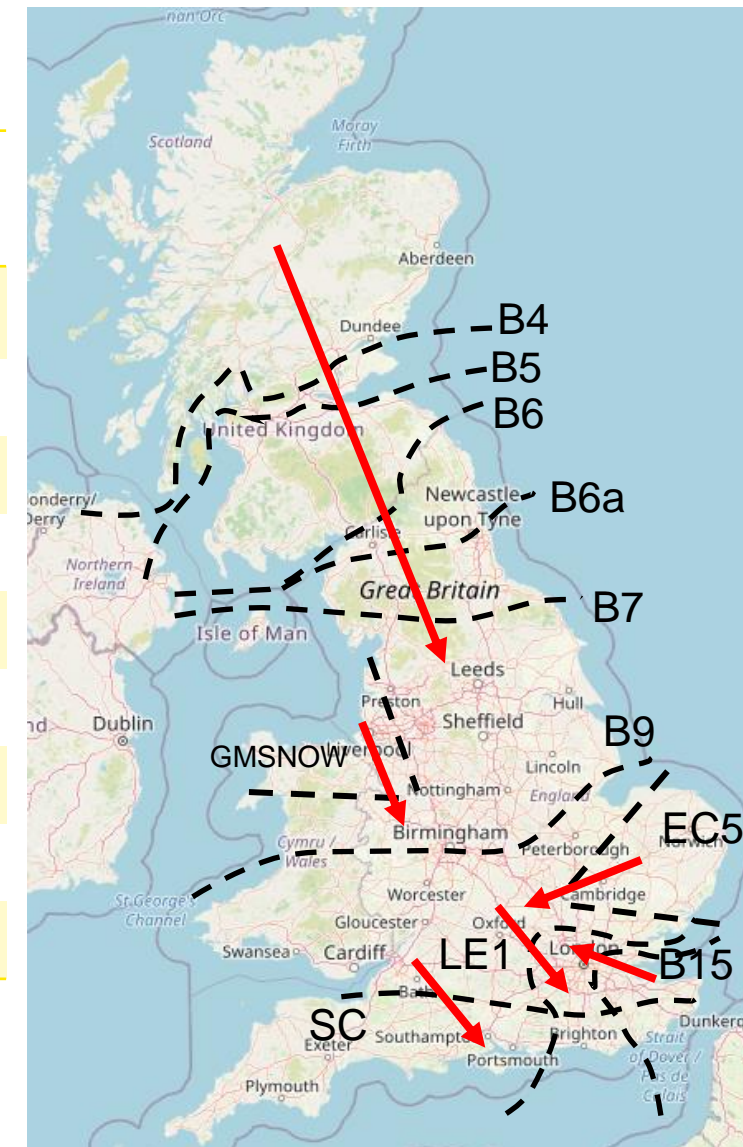
ESO Actions | Wednesday 24th July – Highest SP Spend ~ £143k



Transparency | Network Congestion



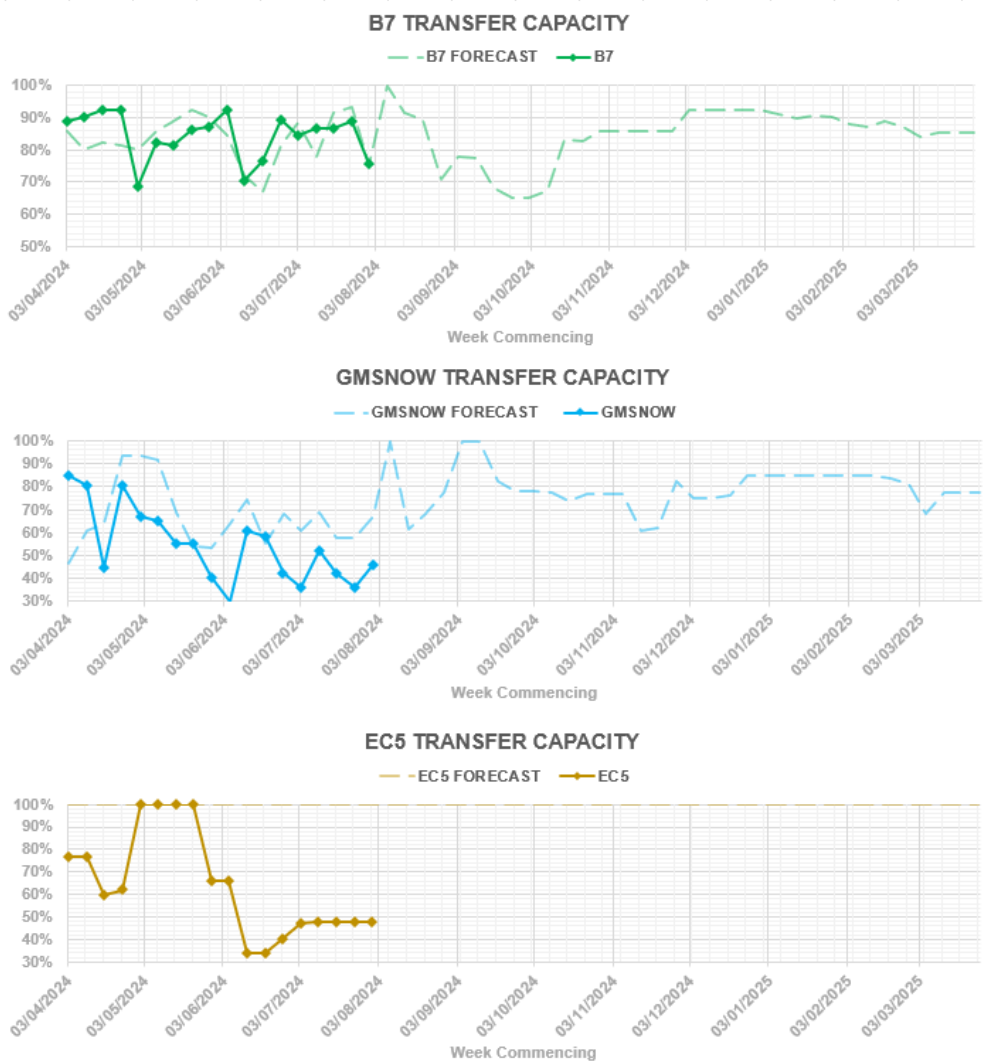
Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5	3400	47%
B6 (SCOTEX)	6800	59%
HARSPNBLY	8000	50%
B7 (SSHARN)	8325	76%
GMSNOW	4700	46%
EC5	5000	48%
LE1 (SEIMP)	8500	64%
B15 (ESTEX)	7500	59%
SC1	7300	100%



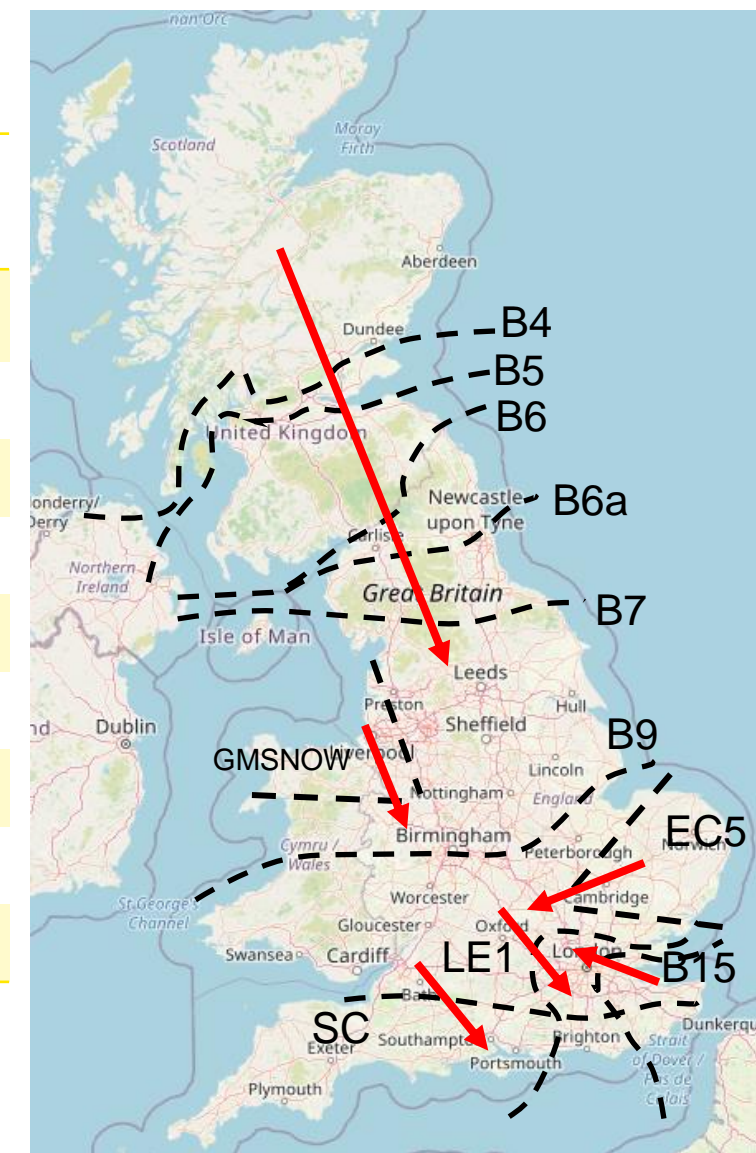
Day ahead flows and limits, and the 24-month constraint limit forecast are published on the ESO Data Portal: [Constraints Management](#)

(The forecast and day ahead limits may vary due to changes in the outage plan. The plan is reviewed periodically throughout the year to ensure we are optimising system conditions, whilst managing any necessary outage plan changes)

Transparency | Network Congestion



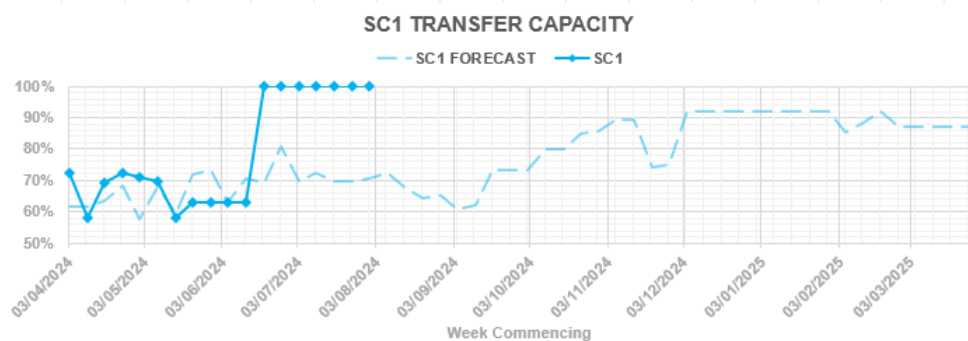
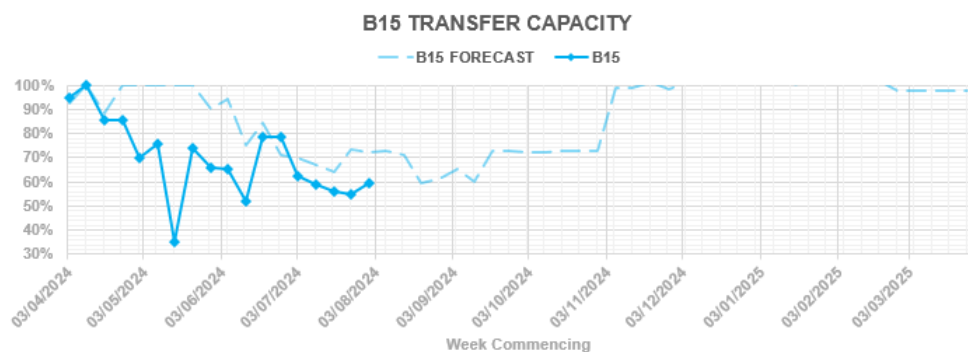
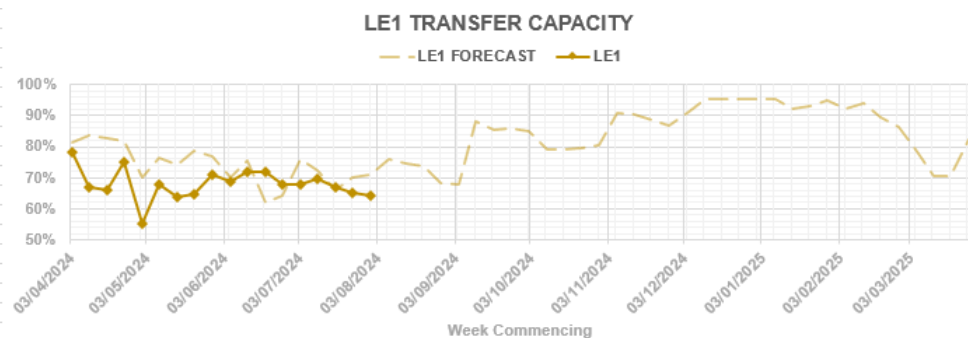
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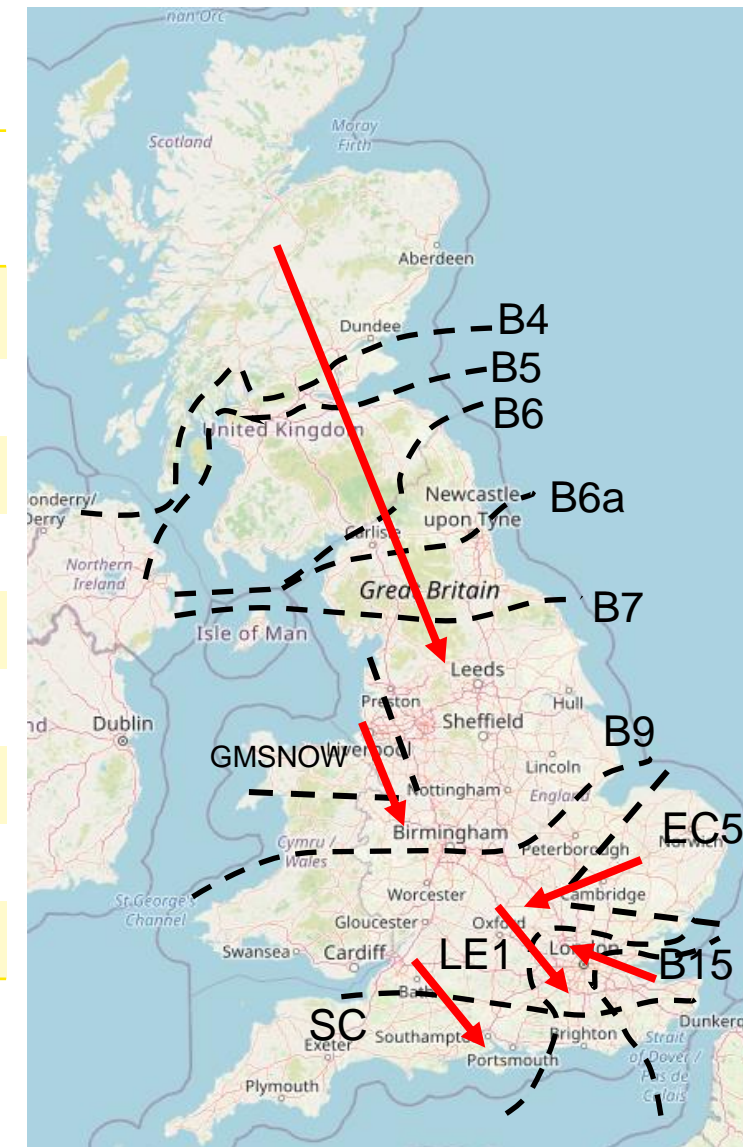
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Transparency | Network Congestion



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SC1	7300	100%



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(The forecast and day ahead limits may vary due to changes in the outage plan. The plan is reviewed periodically throughout the year to ensure we are optimising system conditions, whilst managing any necessary outage plan changes)

Previously asked questions

Q: To support system strength, grid forming inverters will be required for all new battery storage installations under a recent proposal by the Midcontinent Independent System Operator (MISO) in the US. Are system strength needs from the OSR being factored into connections queue work underway by ESO?

A: No, grid forming inverters is not a requirement or part of the connections queue work underway by the ESO.

Q: On thermal constraints, the slides suggest that this is the gencos fault - it is the networks that are rocking up late with capacity. Just need to keep focussing on kit in the ground is vital!

A: Thank you for the feedback. We recognise that timely upgrades to network infrastructure are required to accommodate the rapid rise in new connections and to alleviate constraints, with commercial intertrip services serving as an additional tool for the ESO.

Q: Do we have information regarding the forecast numbers for SCL (short-circuit level), inertia and reactive power supply and demand for the near future?

A: We regularly review our system needs (such as SCL, inertia and reactive power supply) and communicate via our Operability Strategy Report (OSR) and market tenders.

Our Stability Mid-term market addresses our inertia needs. The latest OSR also highlights our high voltage needs. In future, we intend to communicate our long-term operability needs through Centralised Strategic Network Plan (CSNP).

Previously asked questions

Q: Thanks for confirming you have a Space Weather alert warning that would go out to industry. However it would be good to know what the "ESO" alerts process is (what do you issue them for and who do they go to, Trading desks or the Stations etc) which would be helpful. Thanks

A: ENCC only provides notices to network (DNO/onshore TO) control rooms not to wider industry. DESNZ/ESO are currently undertaking an industry review into the Geomagnetic event last month.

In the event of an extreme storm we would issue notifications to transmission owners, DNOs, and generators. There are 3 notification levels:

- Prepare for Geomagnetic Activity

- Possible Geomagnetic Effects

- Expected Geomagnetic Effects

We will issue a 'Prepare for Geomagnetic Activity notification when there is a potential for severe space weather and when there is risk of impacts to the electricity system.

This will be covered in the future deep dive on space weather which includes the outputs from the current review.

Advanced questions

Q: With reference to the "FPN Good Industry Practice Consultation Review", the ESO recently confirmed that they have accepted the recommendation to change the formula for the percentage errors used as performance metrics. Will the performance thresholds for net and absolute errors (currently 1% and 15%) also change?

A: As set out in the interim document shared with all people who responded to the consultation, ESO are publishing the revised guidance note on the week commencing 5th August and we have agreed to change the methodology to account for two issues identified in the error thresholds by industry.

Firstly, it will be based upon consistent performance of units across a year; and secondly it will be re-based thresholds to an error based upon the capacity of the site rather than the delivered energy volumes as requested by the consultation responses.

A 3-month pre-monitoring, feedback and workshop process is also outlined in this review document in which we aim to share the full data analysis model and invite best practice sharing and identification of any reasons why thresholds cannot be met at specific sites ahead of the monitoring period.

At this stage as we undergo final review of this document we cannot provide new percentage thresholds as these could be subject to change.

Outstanding questions

Q: Are you concerned that poor BM utilisation on BESS, especially when RtM providers are pricing significant portfolios below market prices will hinder investment in BESS, with RtM providers being a driving force in reducing returns on BESS asset class? e.g. offers £104, market £115+ gate open.

Q: How was the B4 capability calculated? You have listed this at 49% this week. There are currently outages on this boundary and I know that this outage combination will be secured against the next double cct fault. I am not sure I understand the figure you have ended up at.

Q: Thanks for answering the Q re: the 100MW extra DC procurement from operating system at lower 120GVAs as recommended in FRCR. you stated its not actually being procured as Ofgem not signed it off so is it really needed? or is there a risk running system with lower inertia without this safety net?

Reminder about answering questions at the ESO OTF

- **Questions from unidentified parties will not be answered live.** If you have reasons to remain anonymous to the wider forum please use the advance question or email options. Details in the appendix to the pack.
- **The OTF is not the place to challenge the actions of individual parties** (other than the ESO) and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalgrideso.com
- **Questions will be answered in the upvoted order whenever possible.** We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Slido will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions.
- **All questions will be recorded and published** All questions asked through Sli.do will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: <https://www.nationalgrideso.com/what-we-do/electricity-national-control-centre/operational-transparency-forum>
- **Takeaway questions** – these questions will be included in the pack for the next OTF, we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate ESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack

slido

Audience Q&A Session

ⓘ Start presenting to display the audience questions on this slide.

Feedback

Please remember to use the feedback poll in sli.do after the event.

We welcome feedback to understand what we are doing well and how we can improve the event for the future.

If you have any questions after the event, please contact the following email address:
box.NC.Customer@nationalgrideso.com

Publicly available

Appendix

Participation in the Operational Transparency Forum

Thank you to everyone who participates in the OTF, whether you join weekly, monthly, on specific occasions or follow up with the webinar recordings and published slides. We hear from participant feedback and our ESO colleagues that all of us value the opportunity to share information, ask questions and share the answers.

One of the reasons this format works so well is the professional courtesy we see demonstrated every week.

However, in recent weeks there have been some Slido questions and comments in the Q&A session directed at specific market participants suggesting their actions are not appropriate. This is concerning because:

- The statements are being made in a public forum without the opportunity to reply
- The negative comments may impact these businesses directly, or indirectly e.g.: through social media, etc.
- The individuals asking questions could not be traced using the details provided in Slido

The OTF is not the place to challenge the actions of individual parties (other than the ESO) and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at:

marketreporting@nationalgrideso.com

Remember, if you have reasons to remain anonymous to the wider forum, or have concerns your question may not be one to ask in public, you can use the advance questions or email options.

Purpose and scope of the ESO Operational Transparency Forum

Purpose

The Operational Transparency Forum runs once a week to provide updated information on and insight into the operational challenges faced by the control room in the recent past (1-2 weeks) and short term future (1-2 weeks). The OTF will also signpost other ESO events, provide deep dives into focus topics, and allow industry to ask questions.

Scope

Aligns with purpose, see examples below:

In Scope of OTF

Material presented i.e.: regular content, deep dives, focus topics
ESO operational approach & challenges
ESO published data

Out of Scope of OTF

Data owned and/or published by other parties
e.g.: BMRS is published by Elexon
Processes including consultations operated by other parties e.g.: Elexon, Ofgem, DESNZ
Data owned by other parties
Details of ESO Control Room actions & decision making
Activities & operations of particular market participants
ESO policy & strategic decision making
Formal consultations e.g.: Code Changes, Business Planning, Market development

Managing questions at the ESO Operational Transparency Forum

- OTF participants can ask questions in the following ways:
 - Live via Slido code #OTF
 - In advance (before 12:00 on Monday) at <https://forms.office.com/r/k0AEfKnai3>
 - At any time to box.NC.Customer@nationalgrideso.com
- **All questions asked through Sli.do** will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: [Operational Transparency Forum | ESO \(nationalgrideso.com\)](#)
- **Advance questions** will be included, with answers, in the slide pack for the next OTF and published in the OTF Q&A as above.
- **Email questions** which specifically request inclusion in the OTF will be treated as Advance questions, otherwise we will only reply direct to the sender.
- **Takeaway questions** – we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate ESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack

NESO Information Request Statement

The Energy Act 2023 and the power to request information.

Section 172 of The Energy Act 2023 provides NESO, as the Independent System Operator and Planner, with the power to require information, from anyone carrying out a relevant activity, to allow it to carry out any of its functions. This power will come into effect once NESO is operational.

In advance of this we are consulting on what the Information Request Statement will contain and what an Information Request issued by NESO may look like.

The Information Request Statement and Notice.

The Statement will be available on our website and will contain sections on why a request has been issued, the process of responding to a request, what happens if a recipient does not provide the information and how we will manage any data provided. A draft template of an Information Request Notice is also shared on our website.

The Consultation

We are running a consultation from **May 3rd to May 31st** which can be found at <https://www.nationalgrideso.com/what-we-do/how-we-operate/information-request-statement-consultation> and would welcome feedback from across industry to make sure we develop a statement which is clear and accessible.

Following the consultation period Ofgem will determine if the draft Statement is approved or if any changes are necessary.