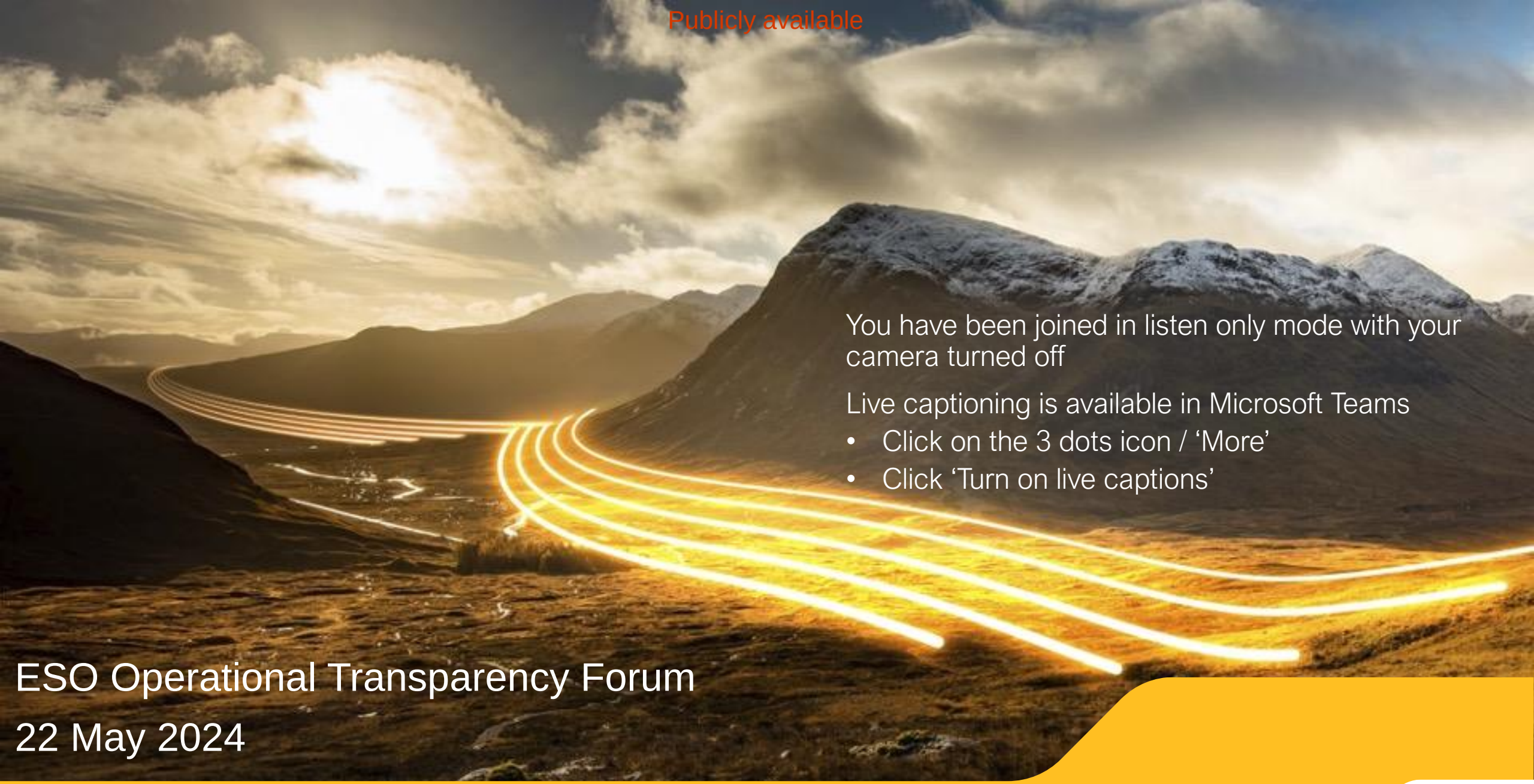


You have been joined in listen only mode with your camera turned off

Live captioning is available in Microsoft Teams

- Click on the 3 dots icon / ‘More’
- Click ‘Turn on live captions’

ESO Operational Transparency Forum

22 May 2024

Introduction | Sli.do code #OTF

To ask questions live & give us post event feedback go to Sli.do event code #OTF.

- **Ask your questions as early as possible** as our experts may need time to ensure a correct answer can be given live.
- **Please provide your name or organisation**. This is an operational forum for industry participants therefore questions from unidentified parties will not be answered live. If you have reasons to remain anonymous to the wider forum please use the advance question or email options below.
- **The OTF is not the place to challenge the actions of individual parties** (other than the ESO) and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalgrideso.com
- **Questions will be answered in the upvoted order whenever possible**. We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Sli.do will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions. After that please use the advance questions or email options below.
- **All questions will be recorded and published.** Questions which are not answered on the day will be included, with answers, in the slide pack for the next OTF.
- **Ask questions in advance** (before 12:00 on Monday) at: https://forms.office.com/r/k0AEfKnai3
- **Ask questions anytime** whether for inclusion in the forum or individual response at: box.NC.customer@nationalgrideso.com

Stay up to date on our webpage: https://www.nationalgrideso.com/OTF (OTF Q&A is published with slidepacks)

Future deep dive / focus topics

Today

Update on Balancing Reserve

OBP Update

Future

Operational Metering Standards Review – 5th June

Using batteries to manage constraints – 12th June

Advance notice: There will be no OTF on 29th May due to key staff availability over the bank holiday and half term.

If you have suggestions for future deep dives or focus topics please send them to us at: box.NC.customer@nationalgrideso.com and we will consider including them in a future forum

Reserve Reform – Quick Reserve

- We would like to thank market participants for their feedback on the new Quick Reserve service design document. We received a great deal of input from across industry and we have been working through this to ensure we have considered and addressed all feedback before proceeding.

- This has unexpectedly impacted our desired timeline for publishing the EBR Article 18 consultation. However, we will shortly be publishing a revised delivery plan aligned with our stated aim of delivery later this year.

Call for Input on ESOs Flexibility Markets Strategy

We are calling for your input to help shape, inform and develop:

- **The ESO's proposed Flexibility Markets Strategy:** The proposal covers what we think the outcomes for a Flexibility Markets Strategy should be and the six workstream summaries required to achieve these outcomes.

- **The ESO's Routes to Market Review:** One of the workstreams will be identifying barriers and pain points for flexibility providers and our Routes to Market Review summarises the work to date.

Please support us by:

- **Watching the introductory video**
- **Reading the call for input for the proposed strategy**
- **Reading the Routes to Market review here**

Joining us for a Q&A session on Wednesday 5th June 2024 to answer some of your initial questions - please register here.

For more information, please email us at flexibilitystrategy@nationalgrideso.com with your questions or visit our webpage

Slido code #OTF

Operational Separation Cutover - Billing System Changes

System Outage	What this means to you and your business	Direct questions to email below
TNUoS	No impact. Invoices will be raised as normal for May Variable Direct Debit customer collections will be delayed until restoration of system	Contact here
Connections	No impact. Invoices will be raised as normal for May Variable Direct Debit customer collections will be delayed until restoration of system	Contact here
BSUoS	The last run of BSUoS will be the 25th April. The next run is expected to be **28th May**	Contact here
AAHEDC (Hydro)	Invoices will be raised in advance with payment date reflecting the standard due date	Contact here
Settlement providers	Payments will be made earlier than the current published payments calendar. May payments will be made in line with the current billing calendar	Contact here
App Fees	Invoices will be raised before outage if applicable and manually via offline process should this be required	Contact here

As we approach our new role as National Energy System Operator (NESO) this summer, there will be a requirement to update our billing systems. This means that there will be an outage from **26th April to 27th May 2024**.

During this we will not be able to produce or send billing information and invoices during this period.

We will share more detailed communications regarding this, including the revised BSUoS calendar shortly.

An email was sent on Monday 20th May explaining that the outage is extended until 27th May

Business Plan 2 (BP2) mid-scheme event

Join our virtual Q&A event for an opportunity to ask questions on our activities and progress over the first year of BP2 (Apr-23 to Mar-24).

Monday 10 June

(1.30pm – 3.30pm)

Event Registration Link

During the event, there will be a live Q&A where we will answer questions on our three assessed roles and the additional activity we've undertaken in preparation for becoming the National Energy System Operator (NESO).

Future Event Summary

Event	Date & Time	Link
NESO Information Request Statement Consultation	3rd May – 31st May 2024	Further Information
Flexibility Markets Strategy – Q&A session	5th June 2024 14:00-15:30	Sign up here
Business Plan 2 (BP2) mid-scheme event	10th June 2024 13:30-15:30	Sign up here
Balancing Programme – **London**	27th June 2024 9:30-17:30	Sign up here

Fax Replacement within ESO Project

- Fax machines have been used in the Control Room for many years for communication between National Grid Control Rooms, the wider National Grid business, internal control room engineers and external parties.
- Faxes are used to support critical functions such as system restoration and system warnings. A ‘received receipt’ to confirm a fax has been successfully received is particularly important when fulfilling Grid Code obligations such as the issue of system warnings.
- Fax machines are still in use today by the Control Room, BMUs and other external parties, but at the end of 2025 the network used by fax machines will be decommissioned by British Telecom.
- The Fax Replacement within ESO project will replace fax machines in the control room with a new data exchange portal to BMUs and market participants via an online portal for all users to share information digitally.
- The project plans to deliver a fully functional portal to all fax users by the end of 2024, allowing a full year to bed the new system in before British Telecom decommission their network.

If you have any questions or would like further information about the project, please send an email to:

.box.FaxReplacement@nationalgrideso.com

OBP Update: Fast Dispatch

Fast Dispatch (FD) went live in the Control Room on 30th April

Key function:

- Provide capability to the control room to dispatch quickly to a frequency deviation
- To be used in cases where immediate corrections to frequency are required

Compared to Bulk Dispatch Optimiser (BDO):

- BDO is designed to produce a solution within about 60sec
- FD is expected to produce a solution in <10sec
- FD runs close to real-time as possible
- FD currently ramps units within a minute
- FD requirement duration is limited to <10min

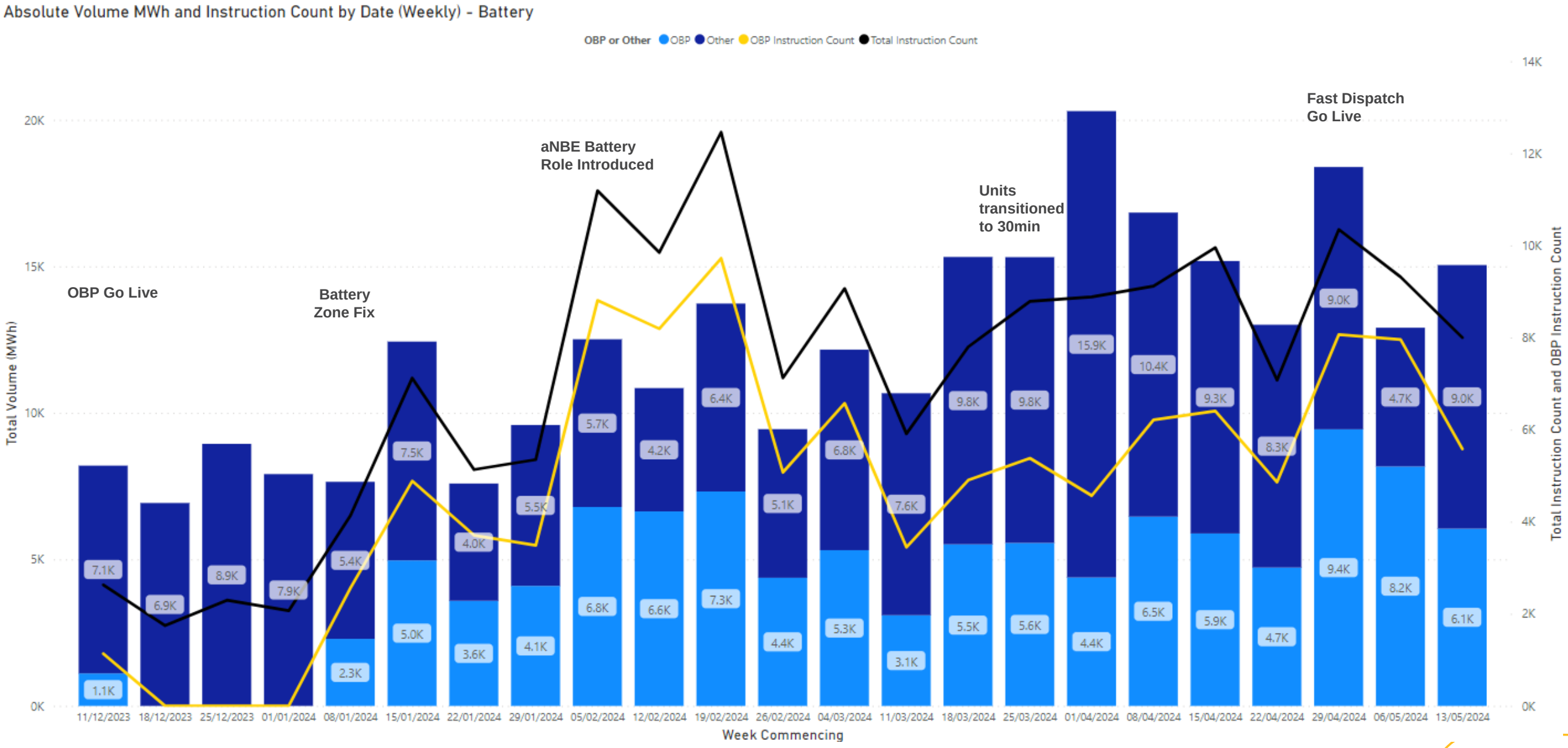
Points of interest

- Long NTO/Bs may not be dispatched at all (NTO/NTB > 1 minute)
- Units may be dispatched to their ramp-rate rather than their full capacity.
- Long MZT/MNZTs might not be dispatched unless units already on, or their sync/desync can be delayed or be brought forward.

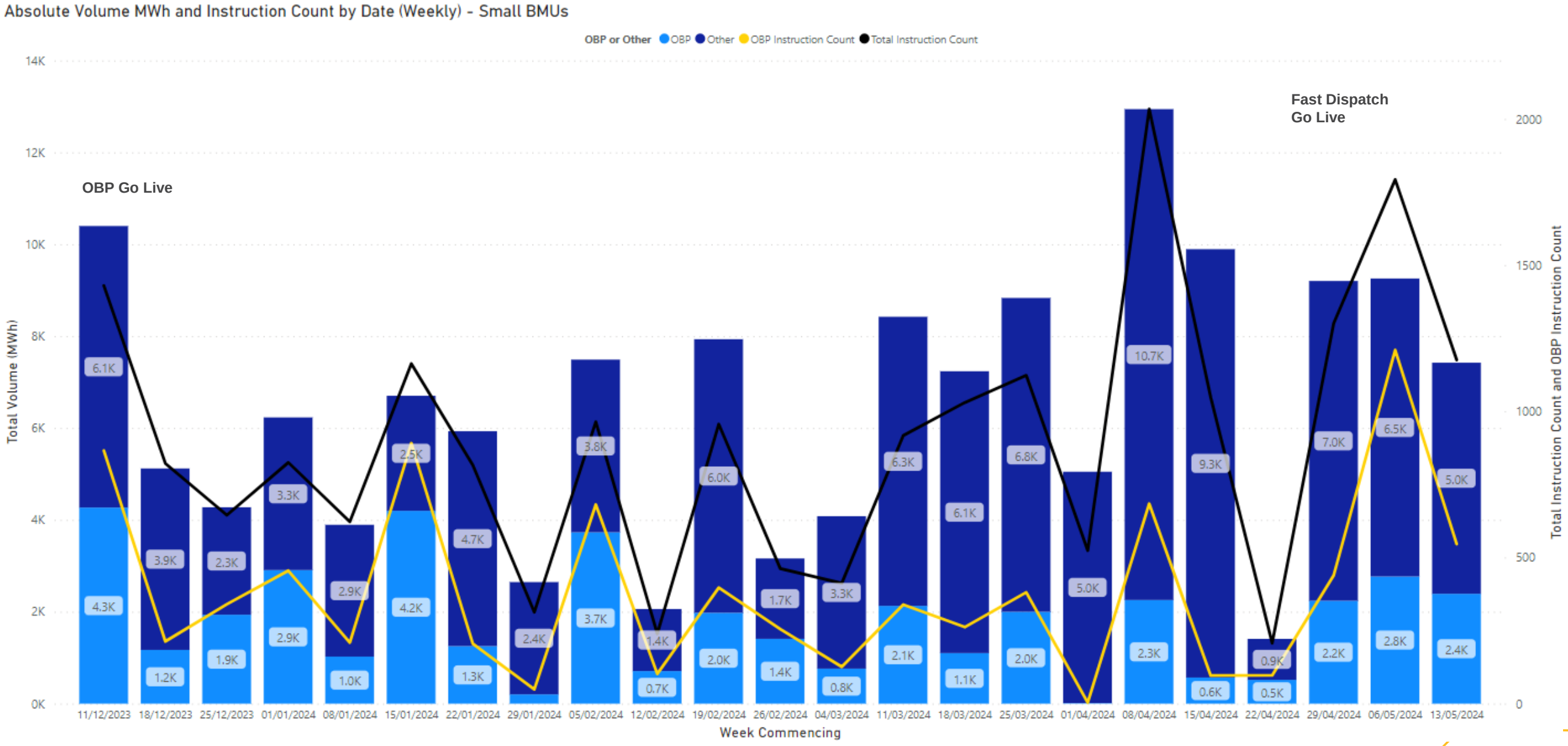
Abbreviations

MZT: Minimum Zero Time **MNZT:** Minimum Non-Zero Time **NTO:** Notice to Offer **NTB:** Notice to Bid

OBP Update: Batteries



OBP Update: Small BMUs



Balancing Reserve

OTF - Reflections and Feedback

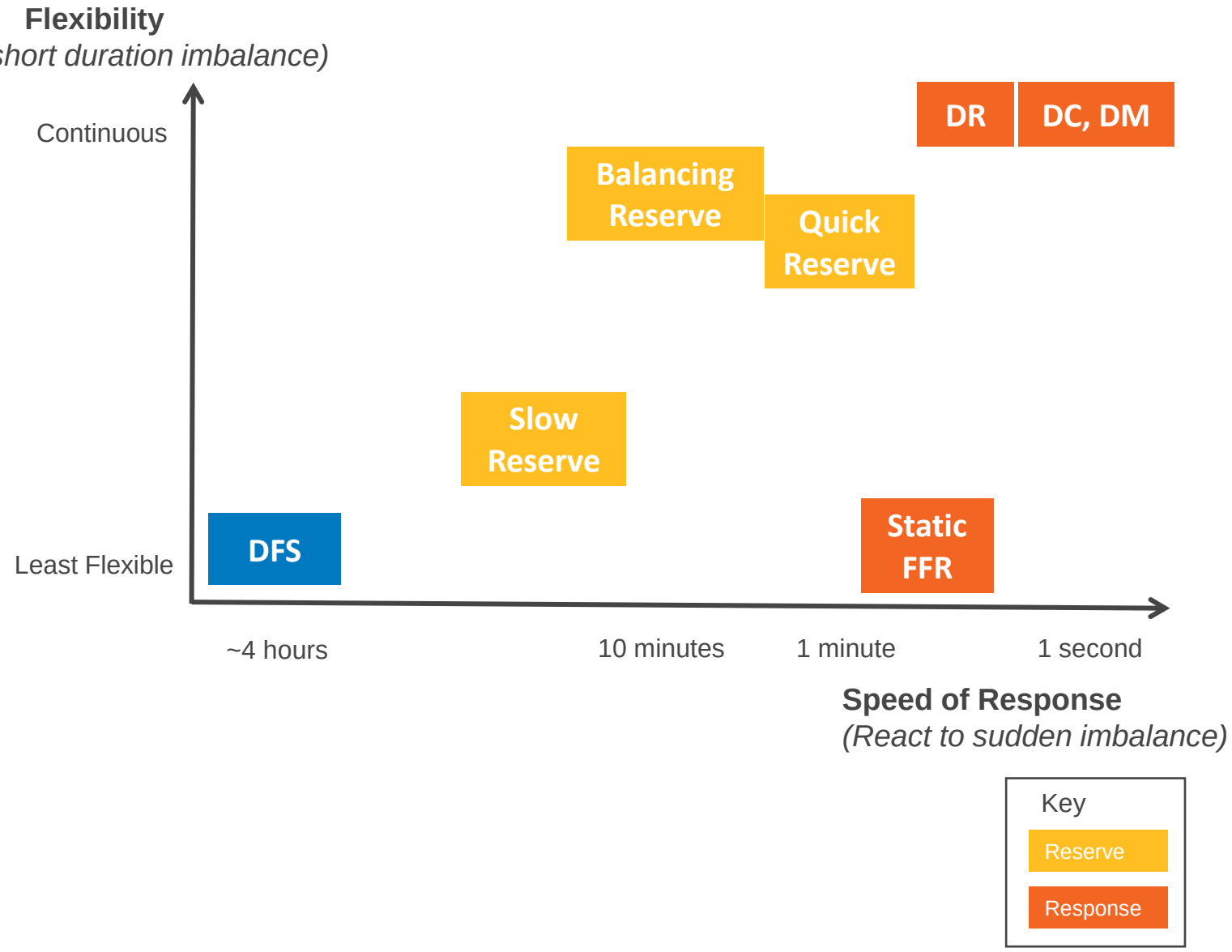
ESO

Balancing Reserve

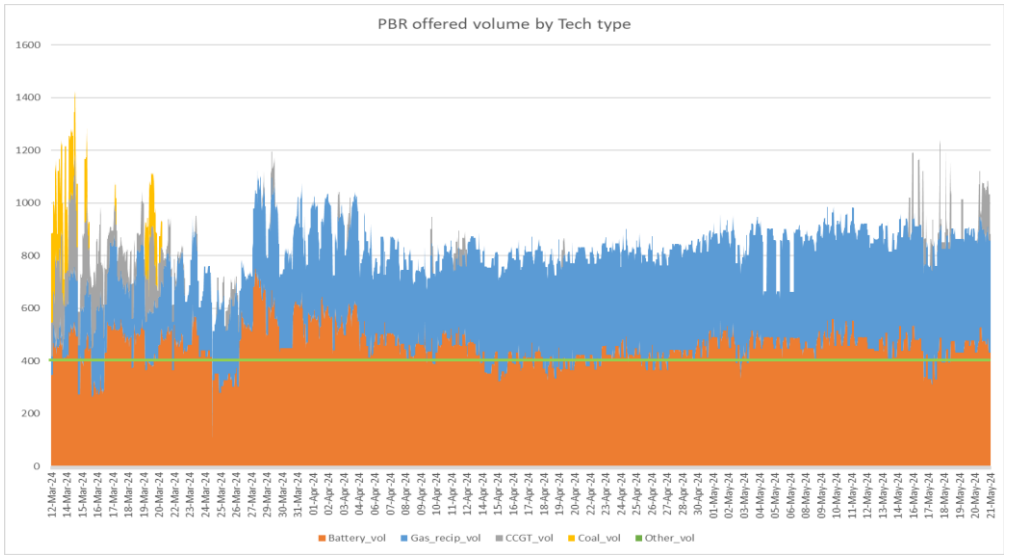
Balancing Reserve is a new ancillary service introduced in March 2024. It aims to buy reserve at day ahead, instead of in real time in the Balancing Mechanism.

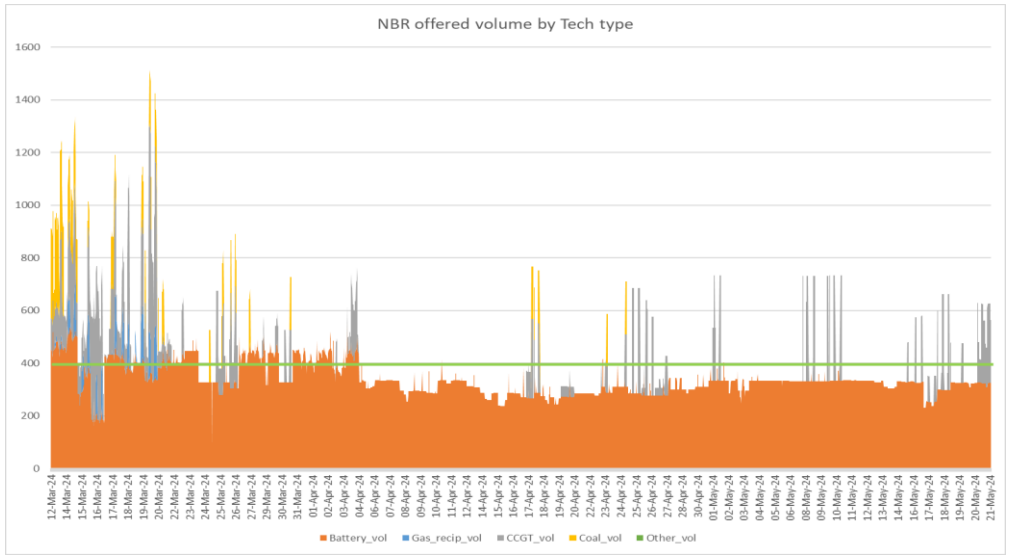
It aims to reduce Balancing Costs, as the cost of capacity is much less than the cost of energy, and synchronising units in the BM usually requires energy payments in the form of Bid Offer Acceptances.

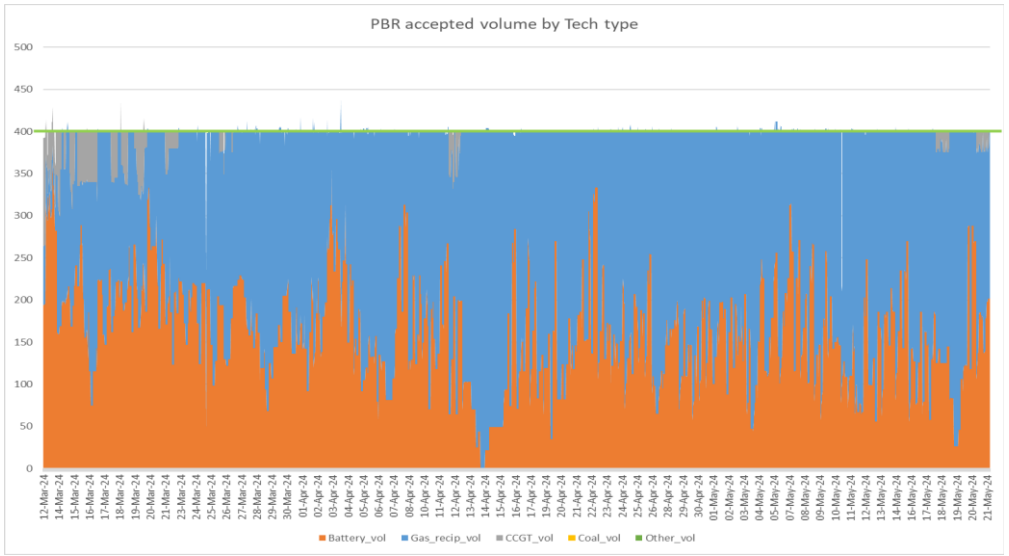
Balancing Reserve is designed as a high flexibility product, with a delivery time between the Quick and Slow reserves.

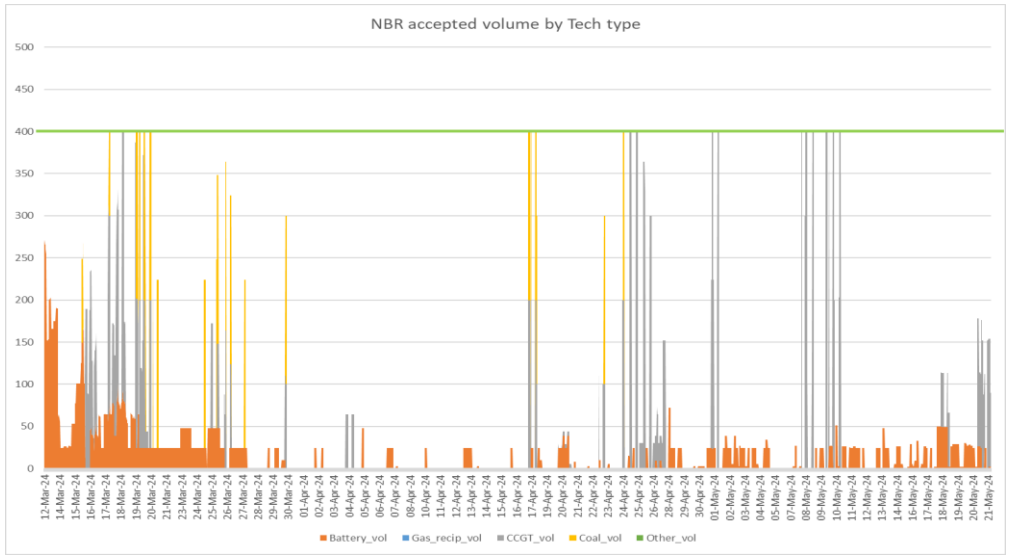


Successful service Go-live









- Balancing Reserve was successfully released in March with procurement taking place daily with results before 09:00.
- Processes have generally worked well with significant volume in both Positive and Negative markets.
- Positive reserve is clearing our current requirement, but negative reserve is not and we want to engage further with industry to establish why.

Data range: 13 March – 21 May

Data source: [EAC-BR Auction Results | ESO (nationalgrideso.com)]

Industry engagement

The market is currently not turning out how we would expect, so we are asking for engagement to help us understand:

Revenue

- We are seeing units running at full load not bidding in to the negative reserve market?
- We have seen high Positive BR sell orders from CCGTs that run, when the spark spread is negative?

Participant behaviour

- Improve settlement rate (approx. 17% of availability payments were withheld in first month)
- We have seen behaviour which does not fit with the spirit of the service across these key areas:
    1. BOA cost within contract
    2. Insufficient state of energy with long consecutive contracts
    3. Dispatch Flexibility Rules

Settlement Rate

Ensure that all relevant BM parameters have been submitted – and accepted. Parameters can be checked through the Elexon portal: [Dynamic Data | BMRS (bmreports.com)]

Ensure parameters meet the performance monitoring requirements. Refer to the Participation Guidance on the ESO website in the How to Participate section of Balancing Reserve: [Participation Guidance]

Positive Balancing Reserve

For a generator (or a unit with only positive output):

FPN ≥ SEL, or FPN = 0 and SEL = 1

For a supplier (or a unit with only negative output):

No additional check required*

For a "through-zero" unit:

If FPN > 0, FPN ≥ SEL,

If FPN = 0 then SEL = 0,1

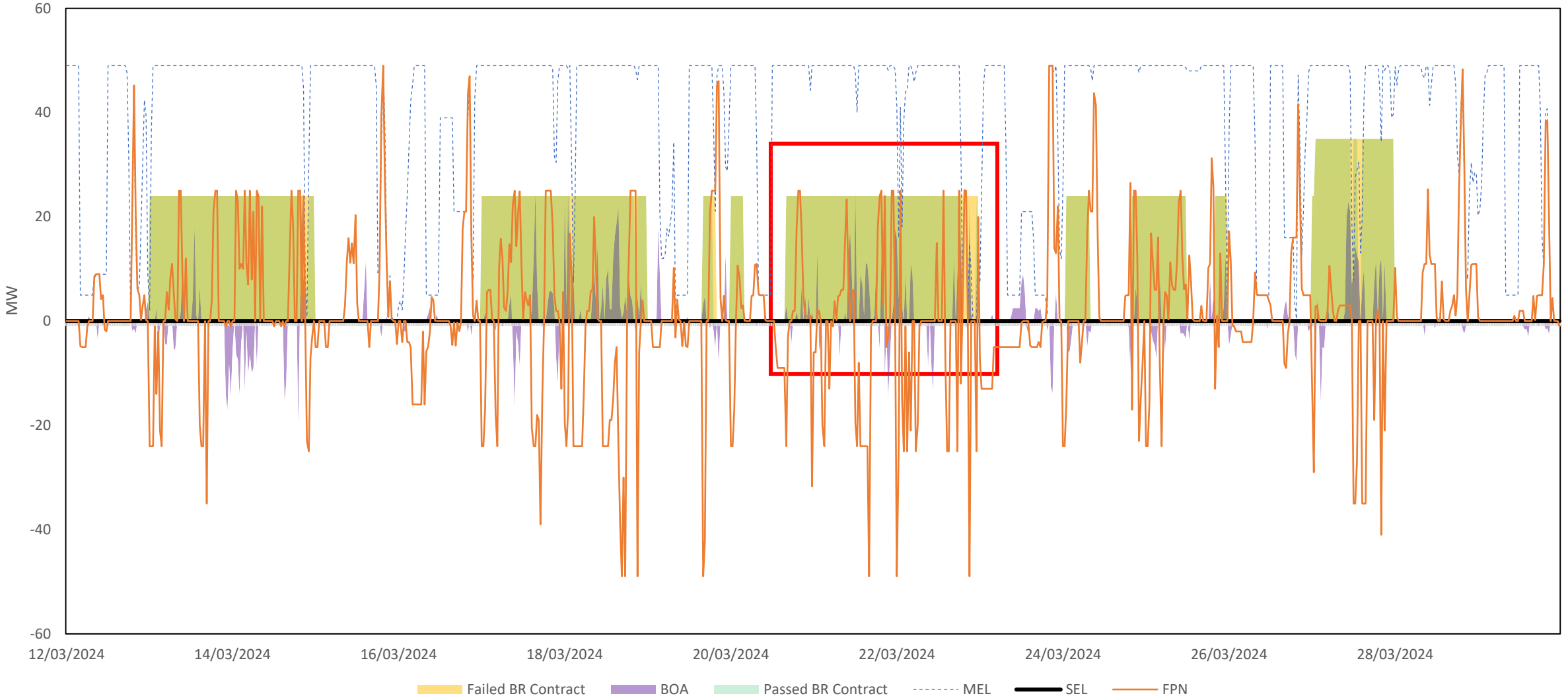
If FPN < 0**, SIL = 0,-1 and SEL = 0,1

Slido code #OTF

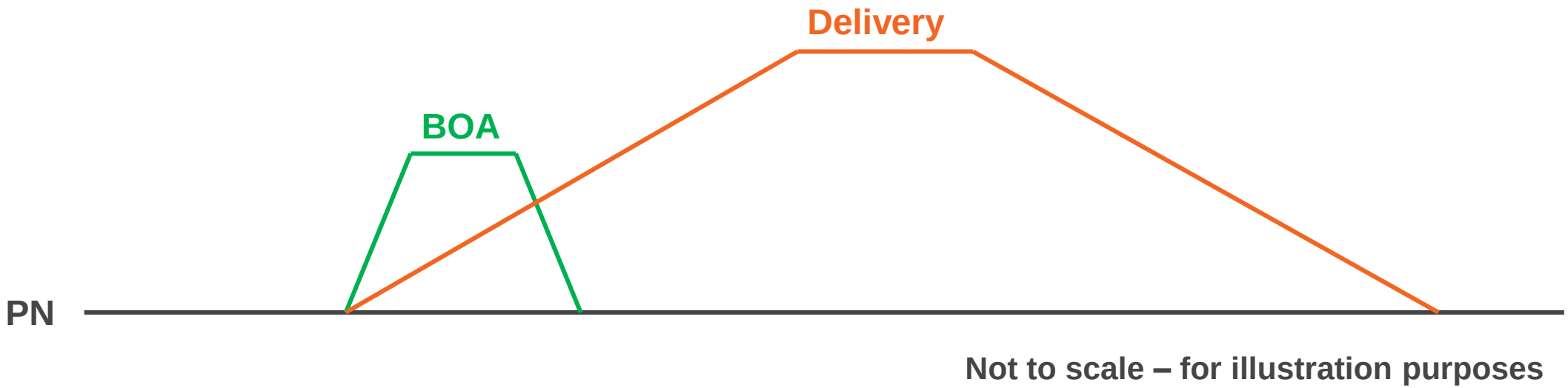
1. Increasing offer prices when contracted for Positive Balancing Reserve

Slido code #OTF

2. Long periods of consecutive contracts may lead to unavailability for BR



3. Dispatch Flexibility Rules



Please ensure that where correct parameters are submitted, that the assets can follow these parameters when delivering the BOA.

We have observed limited instances where the flexibility of Balancing Reserve has been needed, and some assets have not delivered this

Next steps

Today we are launching a call for input to ask for industry support in addressing the questions and issues discussed

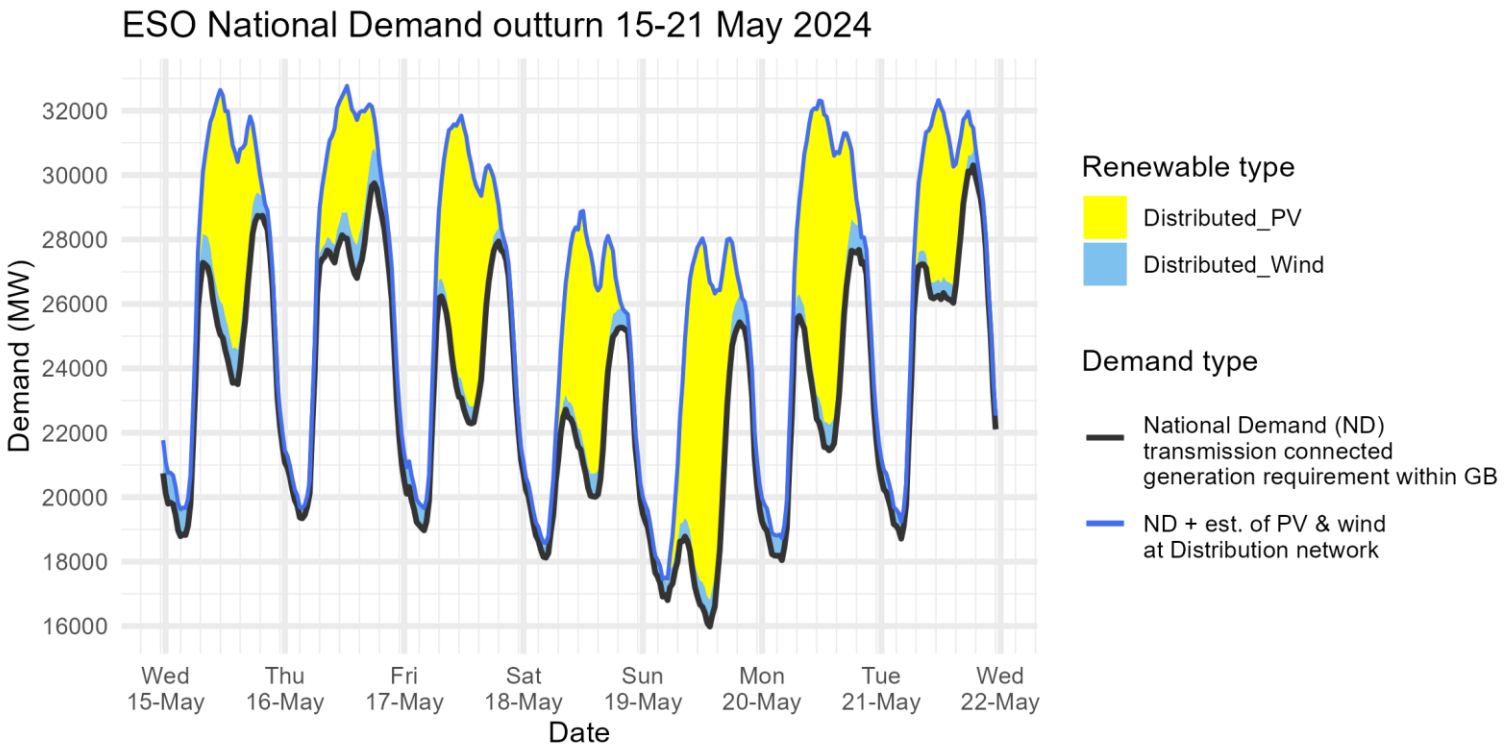
The feedback form can be accessed here

The call for input will run for 2 weeks and will close on the **5th June**

In parallel, we have already discussed some of the material with the Electricity Storage Network and are evaluating the options available in the short term to improve the service value.

Slido code #OTF

Demand | Last week demand out-turn



Date	Forecasting Point	FORECAST (Wed 15 May) National Demand (GW)	FORECAST (Wed 15 May) Dist. wind (GW)	FORECAST (Wed 15 May) Dist. PV (GW)	OUTTURN National Demand (GW)	OUTTURN Dist. wind (GW)	OUTTURN Dist. PV (GW)
15 May 2024	Afternoon Min	23.9	1.0	6.7	23.5	1.1	5.8
16 May 2024	Overnight Min	19.0	0.4	0.0	19.3	0.3	0.0
16 May 2024	Afternoon Min	24.8	0.9	5.4	26.8	1.0	3.9
17 May 2024	Overnight Min	18.7	0.6	0.0	19.0	0.7	0.0
17 May 2024	Afternoon Min	21.9	0.7	6.6	22.3	0.5	7.5
18 May 2024	Overnight Min	17.8	0.5	0.0	18.1	0.5	0.0
18 May 2024	Afternoon Min	18.6	1.0	6.3	20.0	0.7	5.8
19 May 2024	Overnight Min	16.6	0.5	0.3	16.8	0.5	0.1
19 May 2024	Afternoon Min	17.7	0.6	8.5	16.0	0.8	9.8
20 May 2024	Overnight Min	18.0	0.4	0.0	18.0	0.7	0.0
20 May 2024	Afternoon Min	22.3	0.7	8.3	21.5	0.8	9.2
21 May 2024	Overnight Min	18.7	0.7	0.0	18.7	0.5	0.0
21 May 2024	Afternoon Min	22.9	1.1	6.9	26.0	0.5	3.7

The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.

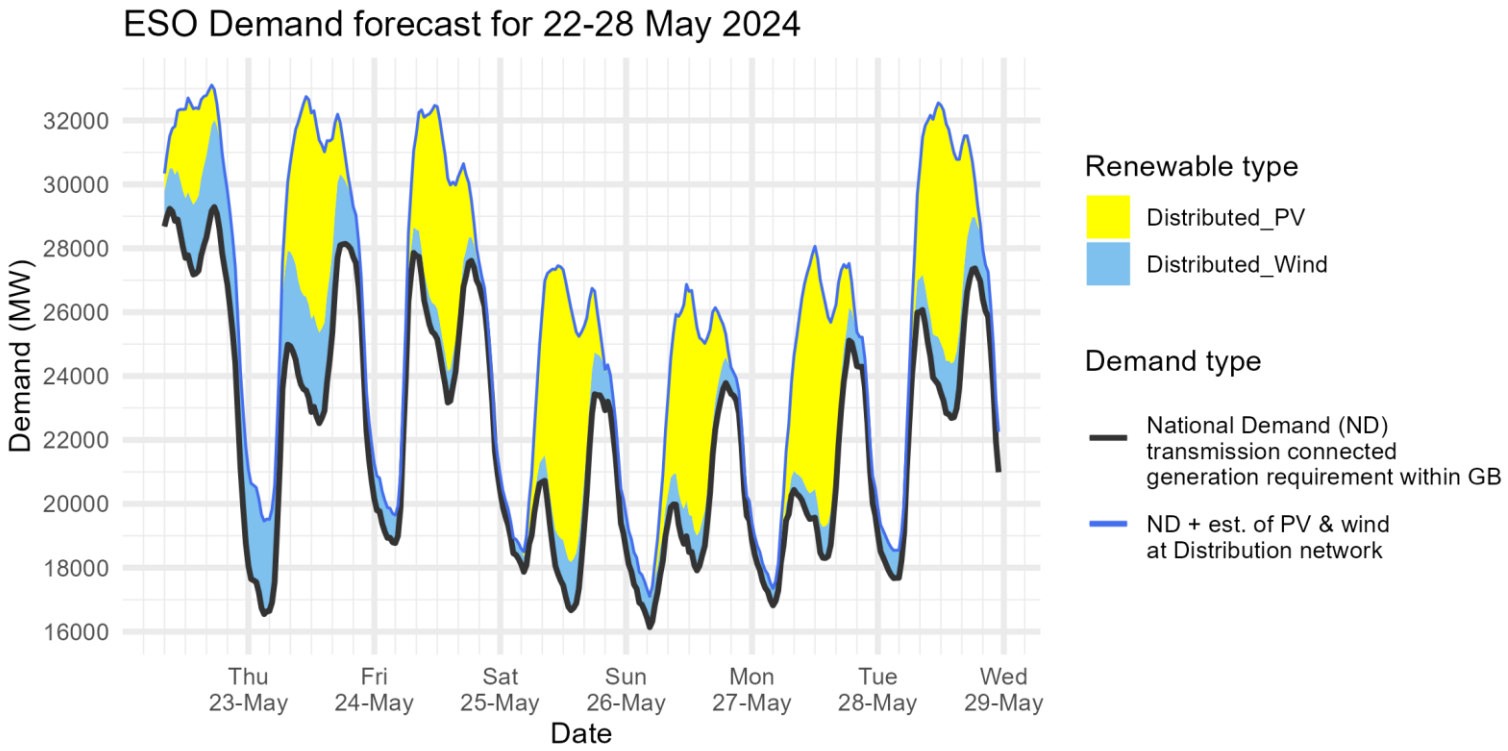
ND values do not include export on interconnectors or pumping or station load

Blue line serves as a proxy for total GB customer demand. It includes demand supplied by the distributed wind and solar sources, but it does not include demand supplied by non-weather driven sources at the distributed network for which ESO has no real time data.

Historic out-turn data can be found on the ESO Data Portal in the following data sets: Historic Demand Data & Demand Data Update

Slido code #OTF

Demand | Week Ahead



		FORECAST (Wed 22 May)		
Date	Forecasting Point	National Demand (GW)	Dist. wind (GW)	Dist. PV (GW)
22 May 2024	Afternoon Min	27.2	2.2	3.0
23 May 2024	Overnight Min	16.5	2.9	0.0
23 May 2024	Afternoon Min	22.5	2.8	6.0
24 May 2024	Overnight Min	18.8	0.9	0.0
24 May 2024	Afternoon Min	23.2	1.0	6.0
25 May 2024	Overnight Min	17.9	0.5	0.1
25 May 2024	Afternoon Min	16.7	1.5	7.9
26 May 2024	Overnight Min	16.1	0.9	0.1
26 May 2024	Afternoon Min	17.9	1.1	6.5
27 May 2024	Overnight Min	16.8	0.5	0.0
27 May 2024	Afternoon Min	18.3	1.0	6.9
28 May 2024	Overnight Min	17.7	0.9	0.0
28 May 2024	Afternoon Min	22.7	1.7	6.9

The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.

ND values do not include export on interconnectors or pumping or station load

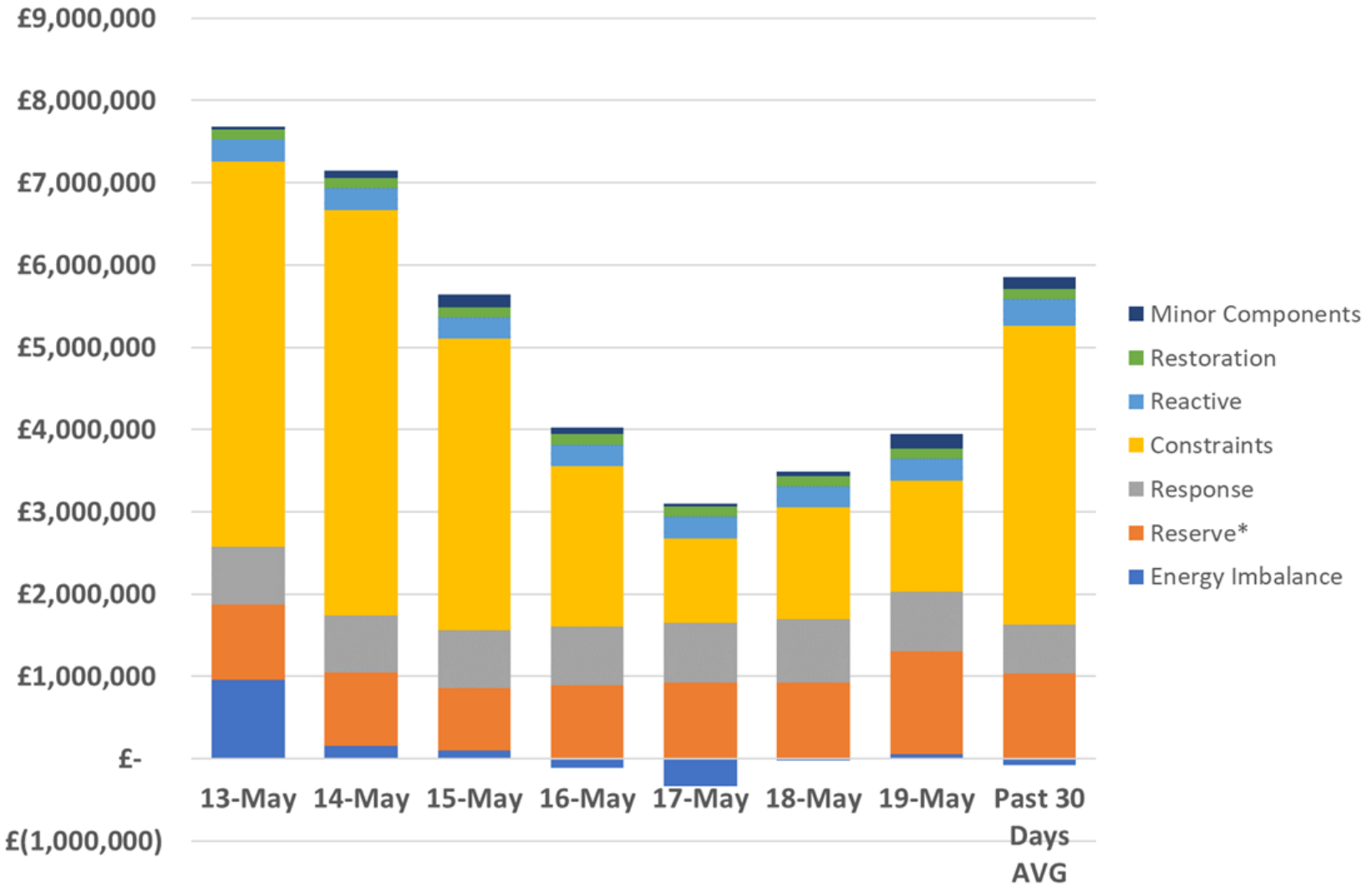
Blue line serves as a proxy for total GB customer demand. It includes demand supplied by the distributed wind and solar sources, but it does not include demand supplied by non-weather driven sources at the distributed network for which ESO has no real time data.

Historic out-turn data can be found on the ESO Data Portal in the following data sets: Historic Demand Data & Demand Data Update

Slido code #OTF

ESO Actions | Category costs breakdown for the last week

Date	Total (£m)
13/05/2024	7.7
14/05/2024	7.1
15/05/2024	5.6
16/05/2024	3.9
17/05/2024	2.8
18/05/2024	3.5
19/05/2024	3.9
Weekly Total	34.6
Previous Week	33.6

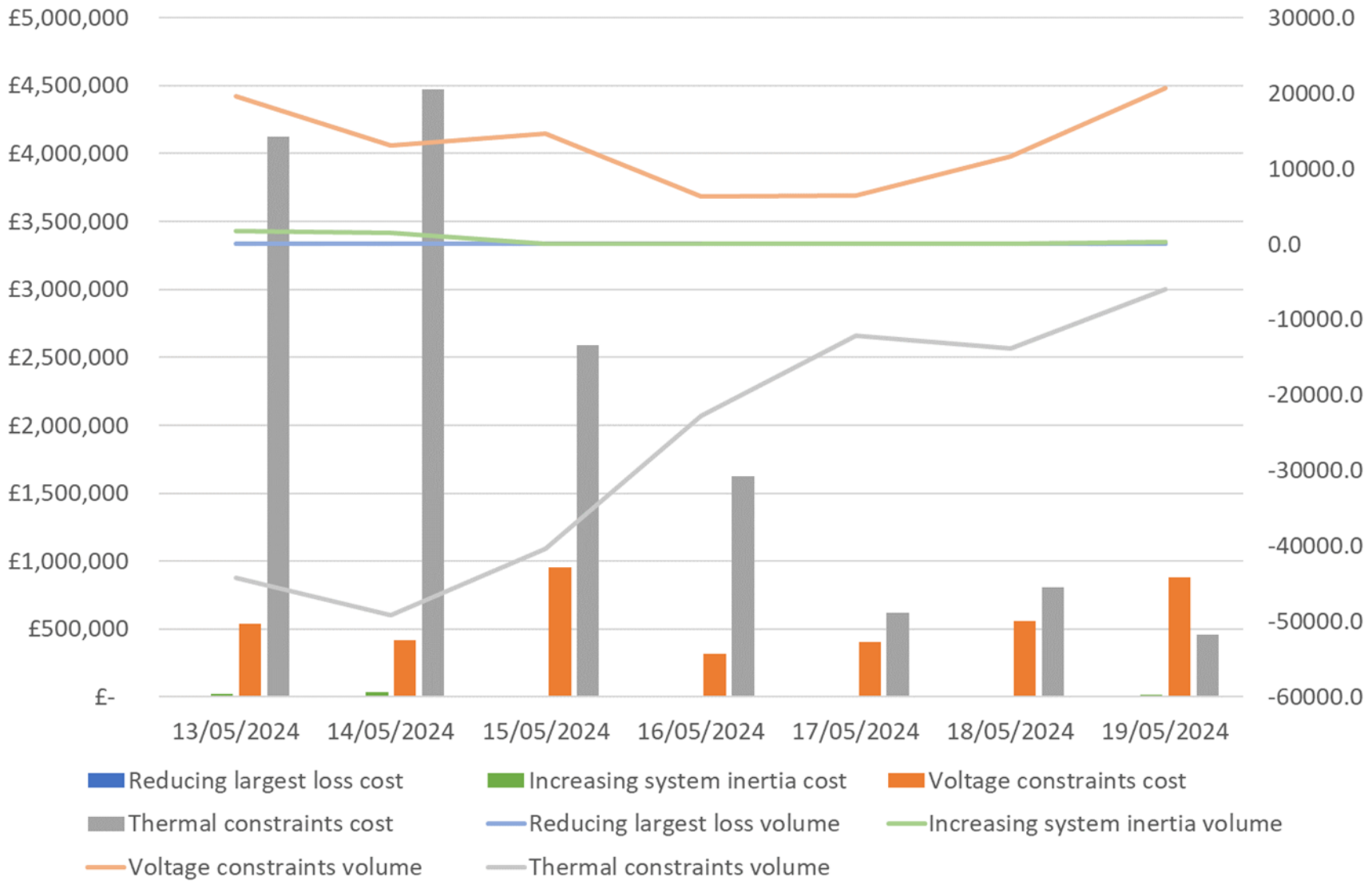


Constraints and Reserve costs were the key cost component for the week.

Please note that all the categories are presented and explained in the MBSS.

Data issue: Please note that due to a data issue on a few days over the last few months, the Minor Components line in Non-Constraint Costs is capturing some costs on those days which should be attributed to different categories. It has been identified that a significant portion of these costs should be allocated to the Operating Reserve Category. Although the categorisation of costs is not correct, we are confident that the total costs are correct in all months. We continue to investigate and will advise when we have a resolution.

ESO Actions | Constraint Cost Breakdown



Thermal – network congestion
Actions were required to manage thermal constraints throughout the week.

Voltage
Intervention was required to manage voltage levels throughout the week.

Managing largest loss for RoCoF
No intervention was required to manage largest loss.

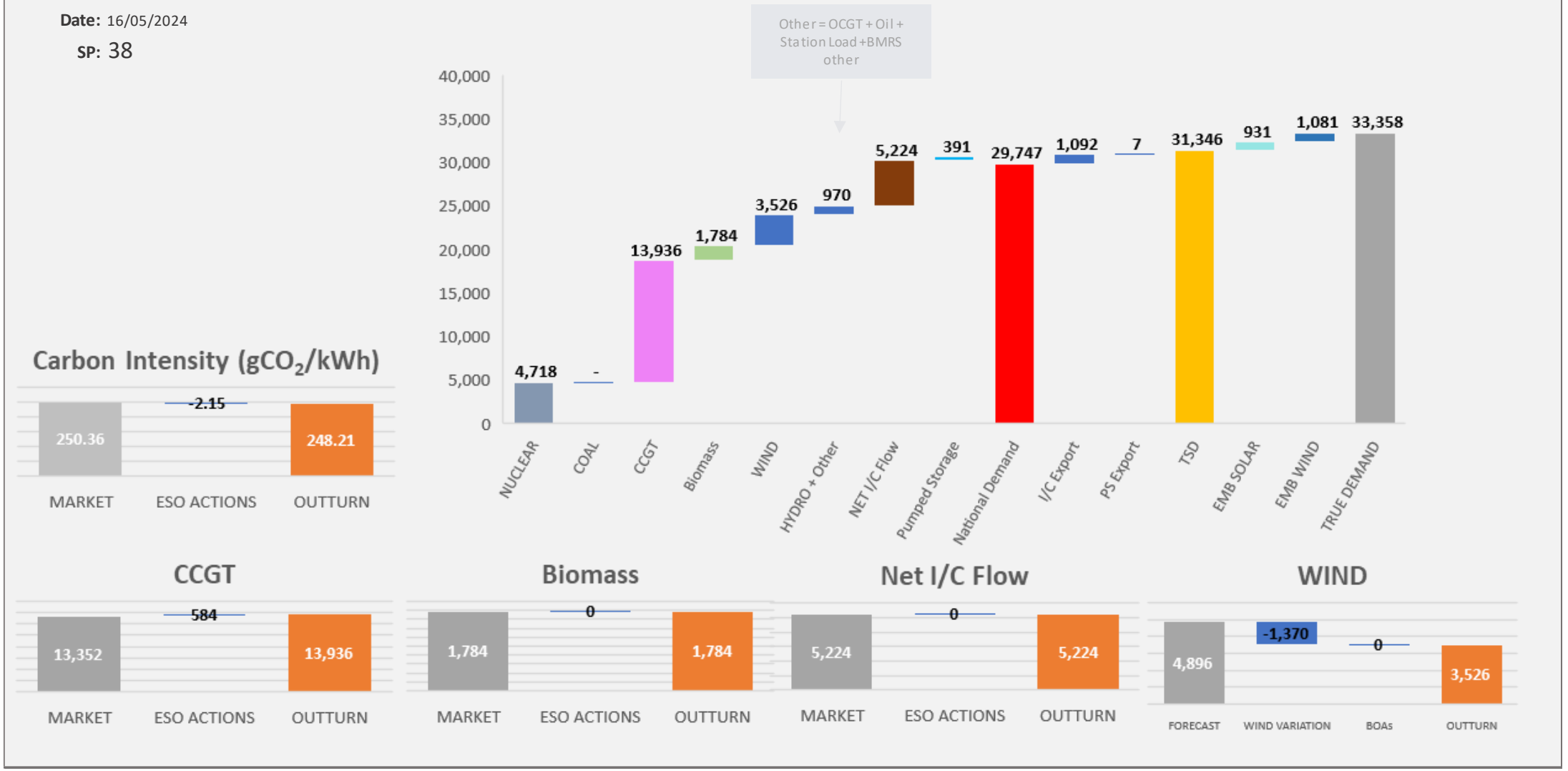
Increasing inertia
Some intervention was required to manage System Inertia on Monday, Tuesday, and Sunday.

Slido code #OTF

ESO Actions | Thursday 16 May – Peak Demand – SP spend ~£19k

Date: 16/05/2024

SP: 38



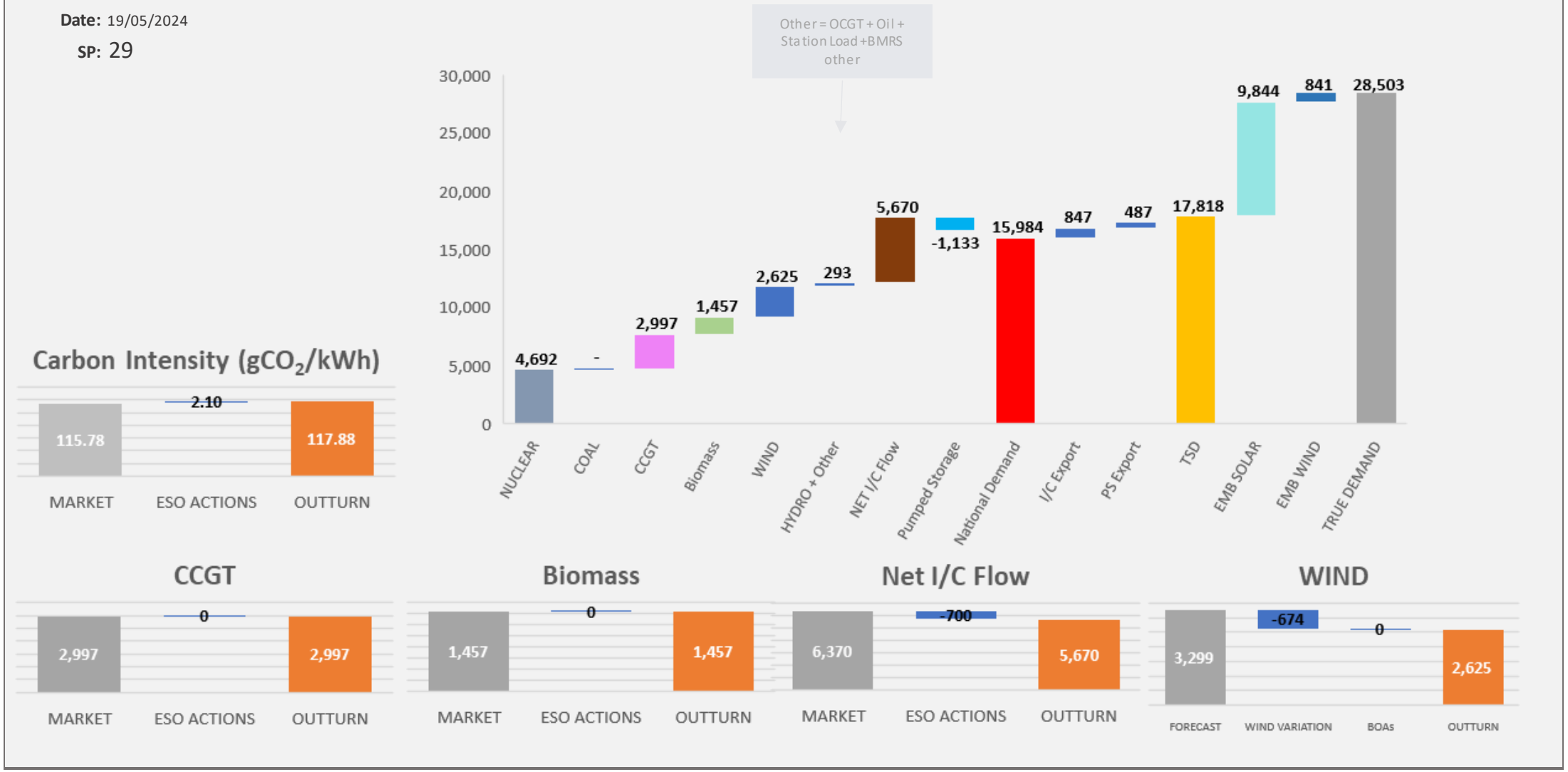
Carbon Intensity data on data portal: https://www.nationalgrideso.com/data-portal/carbon-intensity-balancing-actions#:~:text=The%20carbon%20intensity%20of%20balancing,profile%20with%20balancing%20actions%20applied.

Slido code #OTF

ESO Actions | Sunday 19 May – Minimum Demand – SP Spend ~£39k

Date: 19/05/2024

SP: 29



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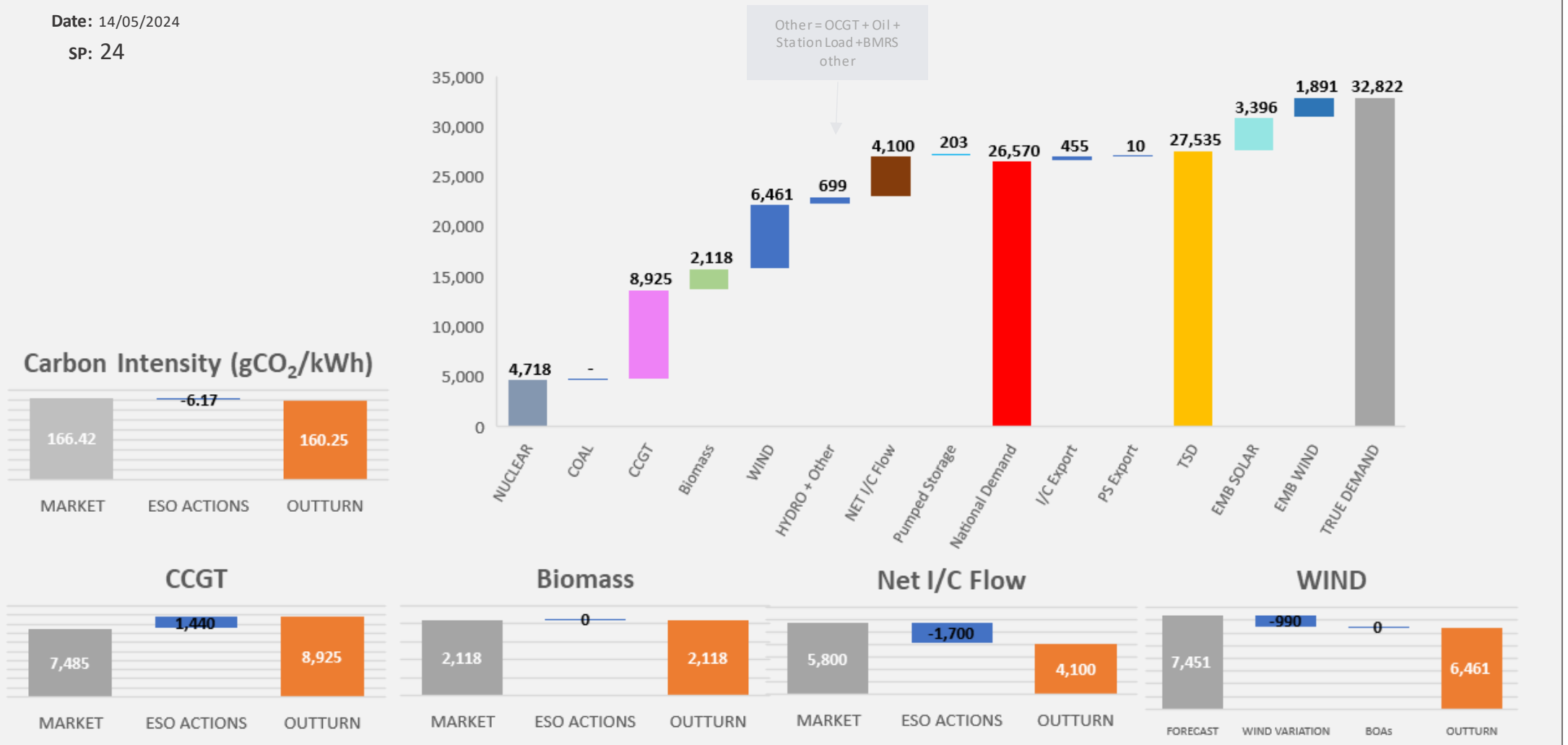
Slido code #OTF

ESO Actions | Tuesday 14 May – Highest SP Spend ~£196k

Date: 14/05/2024

SP: 24



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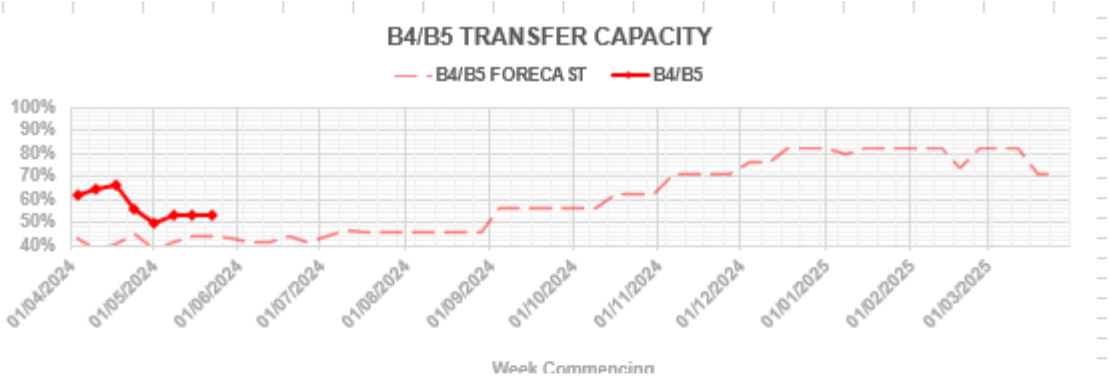
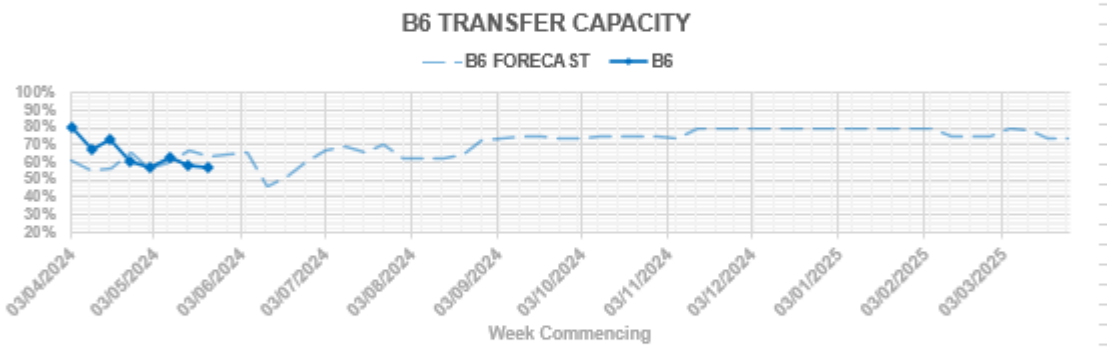
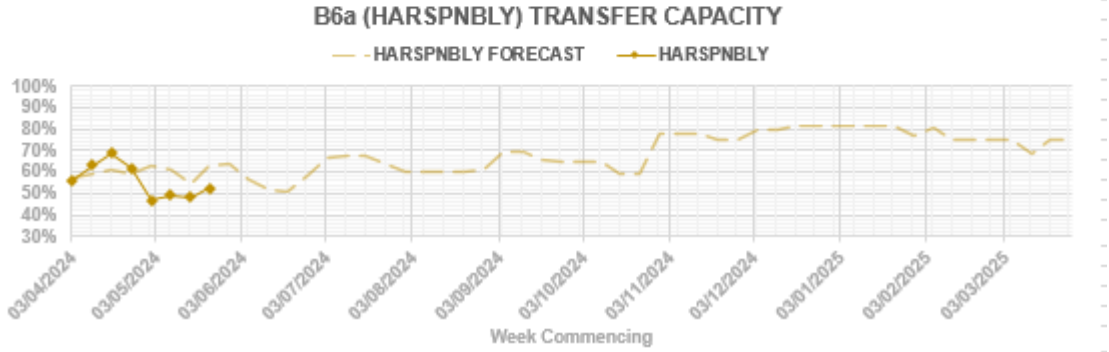
Slido code #OTF

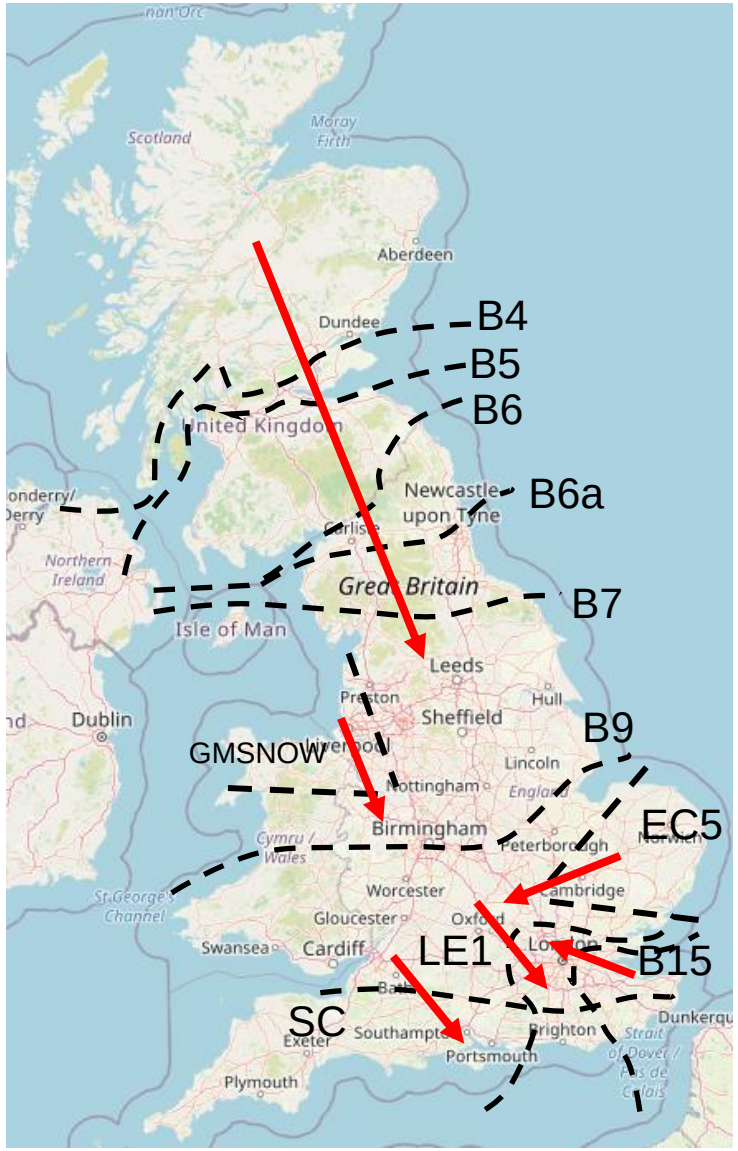
Transparency | Network Congestion







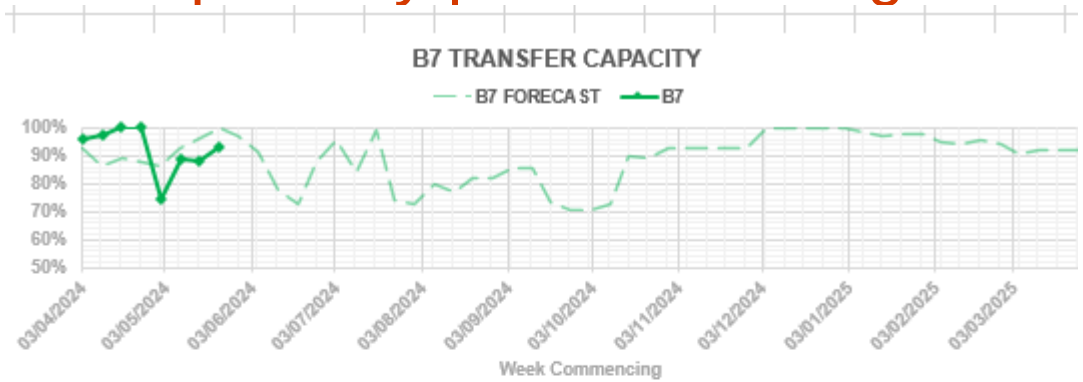
Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5 (SSE-SP)	3400	53%
B6 (SCOTEX)	6800	57%
HARSPNBLY	8000	53%
B7 (SSHARN)	8325	93%
GMSNOW	4700	55%
EC5	5000	100%
LE1 (SEIMP)	8500	65%
B15 (ESTEX)	7500	74%
SC	7300	63%

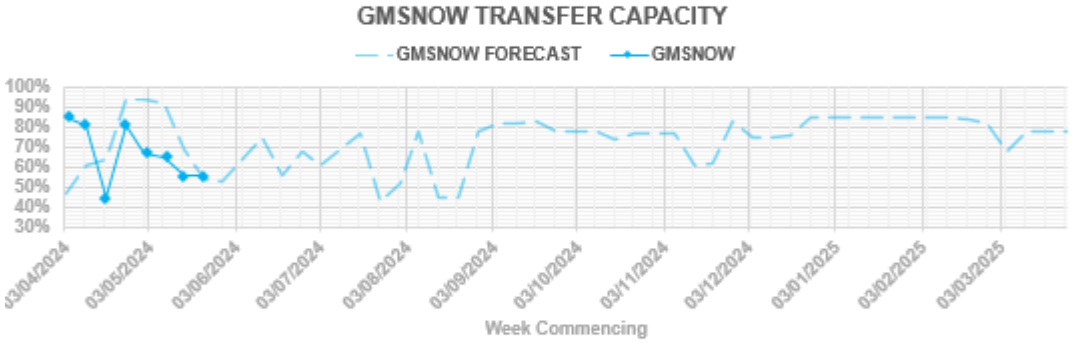


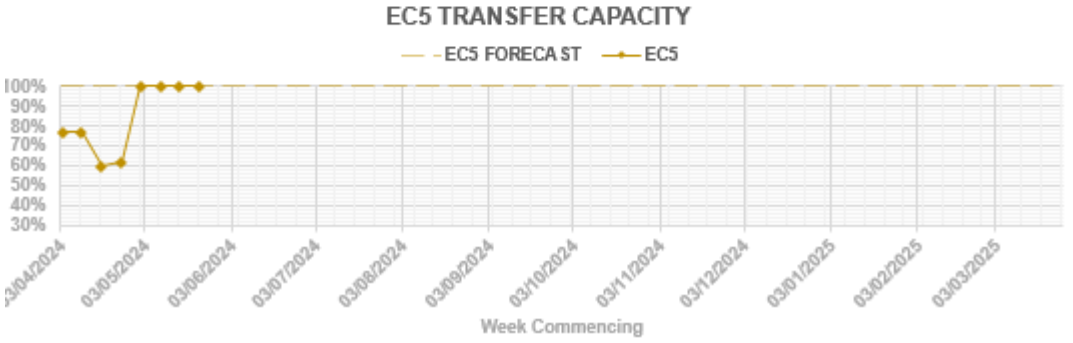
Day ahead flows and limits, and the 24-month constraint limit forecast are published on the ESO Data Portal:
Constraints Management

Slido code #OTF

Transparency | Network Congestion







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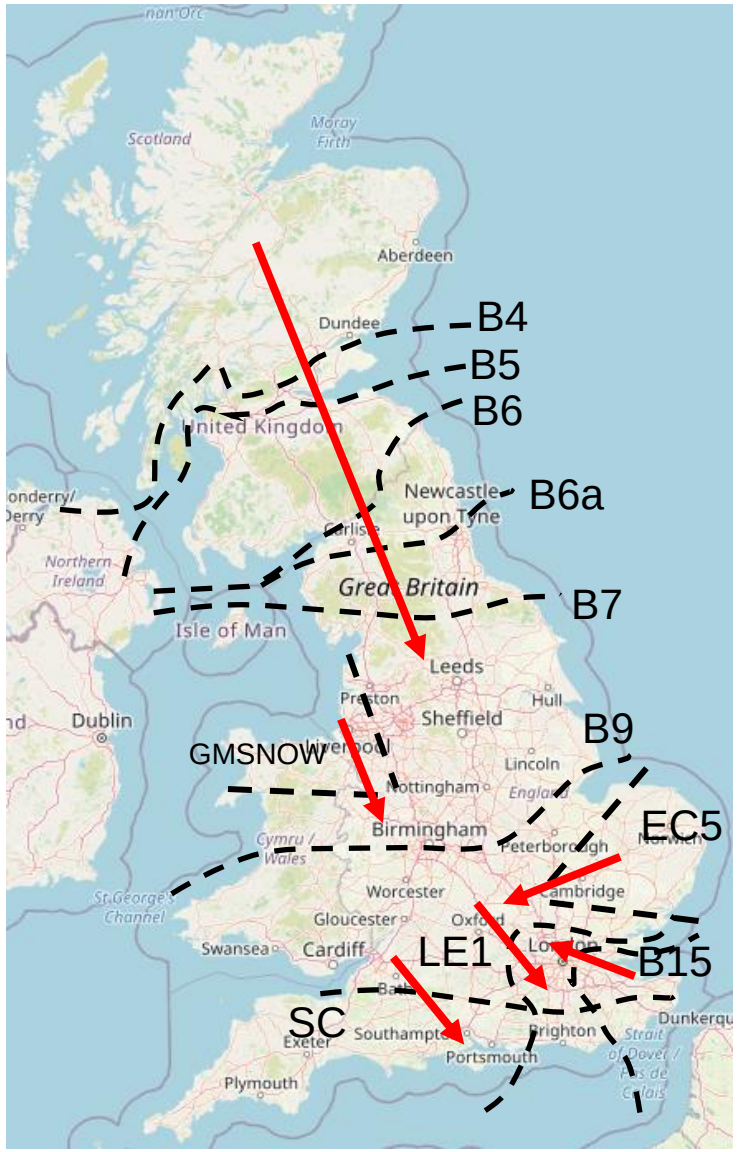
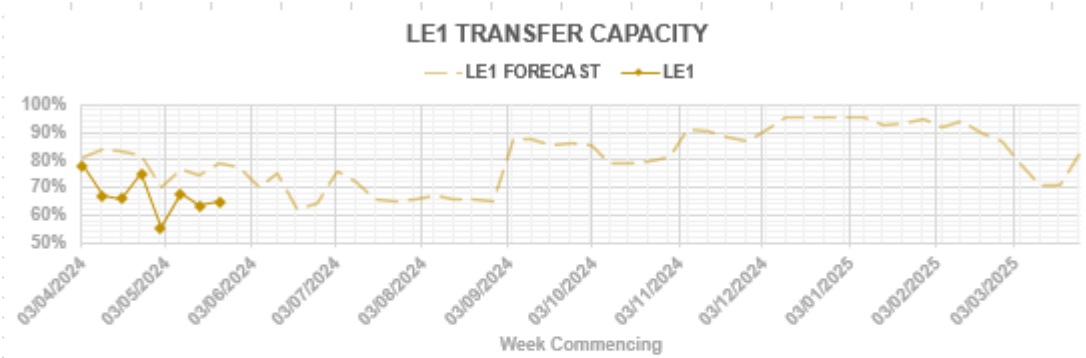
SC	7300	63%

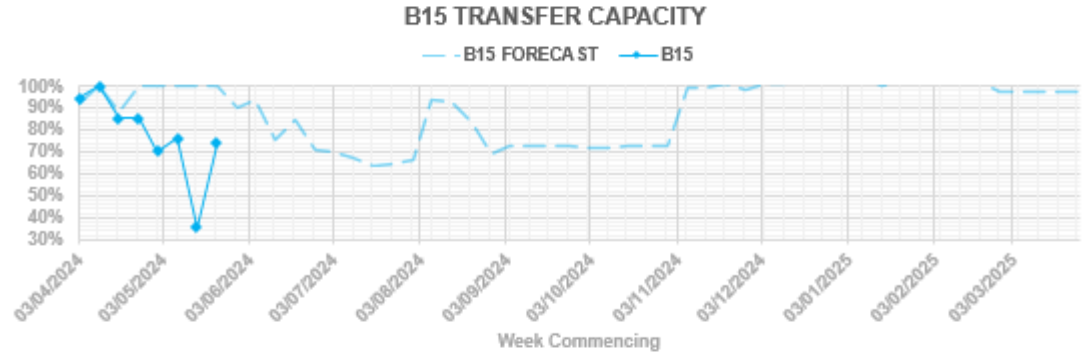


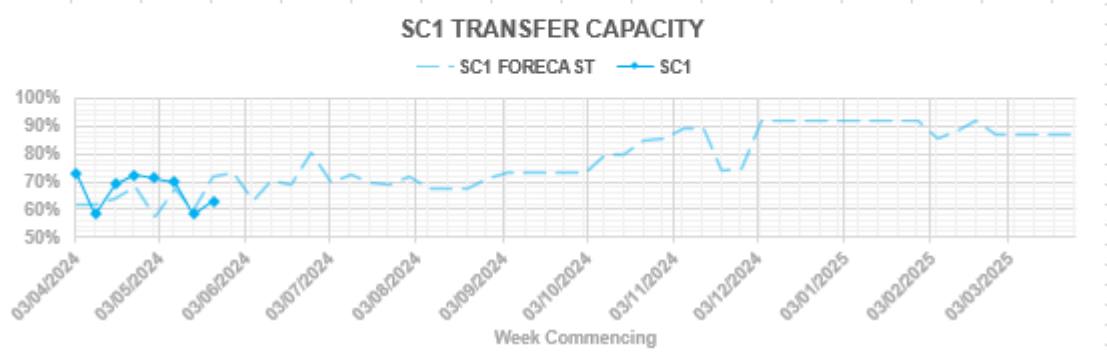
Day ahead flows and limits, and the 24-month constraint limit forecast are published on the ESO Data Portal:
[Constraints Management]

Slido code #OTF

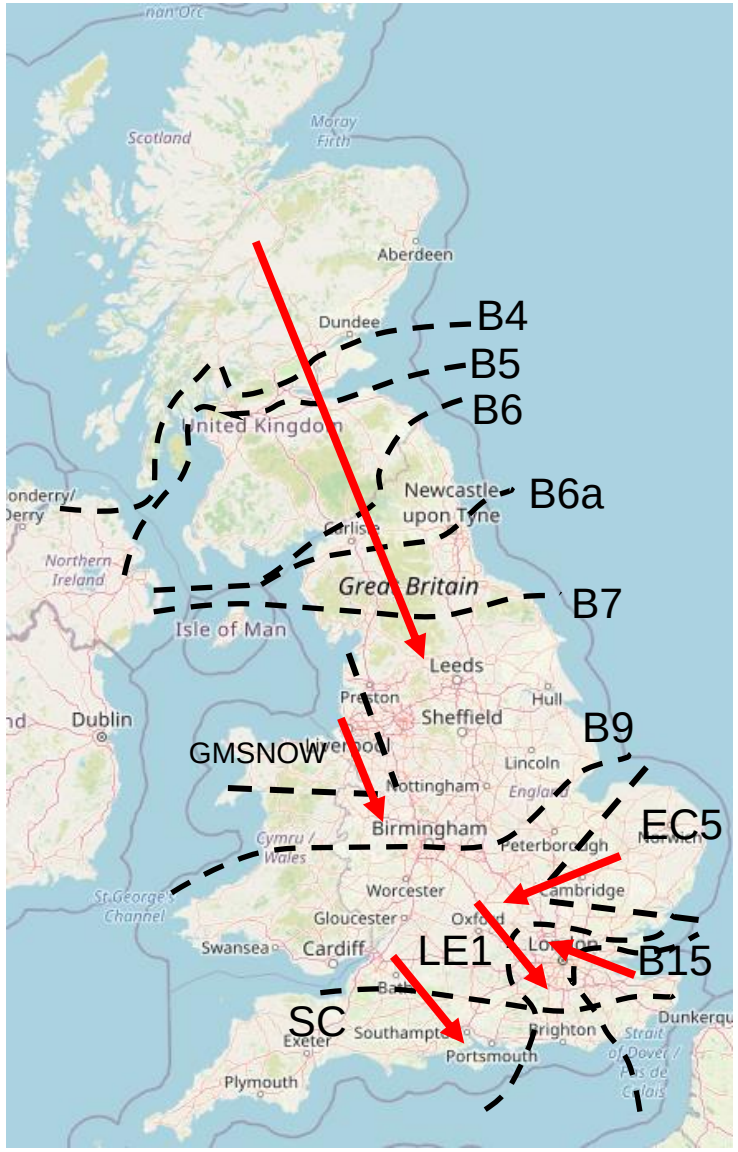
Transparency | Network Congestion







Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5 (SSE-SP)	3400	53%
B6 (SCOTEX)	6800	57%
HARSPNBLY	8000	53%
B7 (SSHARN)	8325	93%
GMSNOW	4700	55%
EC5	5000	100%
LE1 (SEIMP)	8500	65%
B15 (ESTEX)	7500	74%
SC	7300	63%



Day ahead flows and limits, and the 24-month constraint limit forecast are published on the ESO Data Portal:
[Constraints Management]

Slido code #OTF

Previously asked questions

Q: Please could you do an explainer on the actions ESO took on 12 May on the Interconnectors (selling at -500 £/MWh). We would like to understand the reasons grid took these actions as opposed to further curtailing wind etc. Thank you

A: These actions on interconnectors were system tagged, at a time when there was no wind left to curtail within the constraint. The prices to sell were low due to low demand in GB and the continent and high renewable output.

Q: Do you have an idea of how long the B15 outages are likely to continue for?

A: The assets have returned and this has increased the limit. However, the return of the assets may not necessarily increase boundary limits, as the boundary runs through multiple circuits and this will also depend on the outage pattern and the weather.

.

Previously asked questions

Q: We've been trying to reproduce the demand numbers published by NGESO in their triad report. Could NGESO share the details of the calculation with enough detail so we could reproduce the results from the Elexon data (which BMUs are included, how are losses included in the calculation etc)

Clarification: Thanks Ryan, but it was not he forecast Triad, but the outturn we want to replicate.

A: This is the process for calculating Triads:

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Overview

At the end of March each year, NESO publish the TRIADs as determined using the latest metered system demand. This document defines the process carried out to allow other users to replicate the data.

The settlement metering data used in the calculation by NESO is obtained from Elexon and comes in the SAA-i014 data flow.

Calculating the TRIADs

NESO take each SAA-I014 metering data file for November 1st to February 28th/29th period and perform the following steps:

- Extract the settlement date, settlement period and the run type,
- Extract the MWh figure by BMU (note the MWh is net demand where the Line Loss Factor has already been applied, data is not scaled for Transmission Loss Multiplier),
- Remove all interconnector "I_" BMUs,

Using the data from the processed file we then take the demand (denoted by MWh values <0) from the following BMU types:

- 2_ and C_ BMUs: multiply by -2
- V_, T_, E_, M_ BMUs: multiply all <0 MWh by -2

The peak TRIADs demand can then be determined by looking for the 3 highest settlement periods separated by 10 clear days.

Outstanding questions

Q: Would it be possible to give an explanation other than 'OBP despatches most economically' as to why batteries appear to be despatched in the BM completely outwith price order on ocassion - as dynamics seem to be very similar and none of the BOA's are 'system' flagged there must be some other reason? e.g. E_Chapb-1 bid at £43 / £33 while other batteries available at £50+ not touched and E_Arbrb-1 offered at £105 while cheaper batteries available ,again, not touched. (P24 on 7th May) I know you don't comment on individual assets so am not looking for you to explain the specific examples mentioned, more trying to understand why these sorts of actions are being taken - all to do with ancilliary contracts / OBP not working properly / something else?

We have reached out to the individual who asked this question to better understand the example referred to.

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Outstanding questions

Q: Could ESO please explain (a) how the last answer on slide 20 conforms with Energy Data Taskforce report and (b) given that publishing this data will reduce consumer costs & lead to better network outcome, can ESO please justify why they are not planning to publish the data in question (slide 20)

This is the question being referred to:

> Q: Most of the EU TOs issue the power system transmission model at least through ENTSO-E publication. Technical data from Appendix B would not allow to create a reliable model as quadratic boosters, taps settings on transformers and voltage control setpoints are not included at the report. Could you please confirm whether there is a plan the model to be shared with parties who have generation subject to curtailment? Without the power system model, the model created by Appendix B will be unreliable without the missing information mentioned above.
>
> A: Currently there is no plan to publish a working model for public consumption. Depending on a generator's connection point the reason for curtailment could be a wider issue and may not be clear in a particular model.

A: We are currently reviewing our data publishing policy as part of our move to NESO. We will share this policy in due course and all our publications will be brought in line with this policy.

We recognise the theme of whole system data across multiple questions. We will take this away and discuss how we can have a better open dialog with anyone interested in this topic.

We have already started having conversations with some of the individuals who have raised these concerns.

Slido code #OTF

Advance questions

Q: If you read the BSC, it defines Initial National Demand Out-Turn as the demand metered by the NETSO taking into account transmission losses but not including station transformer load, pumped storage demand or Interconnector demand. (X-2). What demand do you actually meter (is it using the operational meters at the TO boundary with the DNO/GSPs) and how do you treat embedded generation? We note that only some embedded generation has operational metering and do you treat different classes of embedded generation the same ('2_" supplier registered, 'E_' CVA generation registered, and 'V_' Virtual lead party)?

A: We are actively working on INDO and will share an updated definition and policy in due course, which will clarify the above questions. This is likely to be summer 2024 and we will include a deep dive to answer any questions.

Slido code #OTF

Reminder about answering questions at the ESO OTF

- **Questions from unidentified parties will not be answered live**. If you have reasons to remain anonymous to the wider forum please use the advance question or email options. Details in the appendix to the pack.
- **The OTF is not the place to challenge the actions of individual parties** (other than the ESO) and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalgrideso.com
- **Questions will be answered in the upvoted order whenever possible**. We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Slido will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions.
- **All questions will be recorded and published** All questions asked through Sli.do will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: https://www.nationalgrideso.com/what-we-do/electricity-national-control-centre/operational-transparency-forum
- **Takeaway questions** – these questions will be included in the pack for the next OTF, we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate ESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack

slido

Audience Q&A is disabled

ⓘ Start presenting to display the audience questions on this slide.

Feedback

Please remember to use the feedback poll in sli.do after the event.

We welcome feedback to understand what we are doing well and how we can improve the event for the future.

If you have any questions after the event, please contact the following email address:
box.NC.Customer@nationalgrideso.com

Appendix

Participation in the Operational Transparency Forum

Thank you to everyone who participates in the OTF, whether you join weekly, monthly, on specific occasions or follow up with the webinar recordings and published slides. We hear from participant feedback and our ESO colleagues that all of us value the opportunity to share information, ask questions and share the answers.

One of the reasons this format works so well is the professional courtesy we see demonstrated every week.

However, in recent weeks there have been some Slido questions and comments in the Q&A session directed at specific market participants suggesting their actions are not appropriate. This is concerning because:

- The statements are being made in a public forum without the opportunity to reply
- The negative comments may impact these businesses directly, or indirectly e.g.: through social media, etc.
- The individuals asking questions could not be traced using the details provided in Slido

The OTF is not the place to challenge the actions of individual parties (other than the ESO) and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@nationalgrideso.com

Remember, if you have reasons to remain anonymous to the wider forum, or have concerns your question may not be one to ask in public, you can use the advance questions or email options.

Purpose and scope of the ESO Operational Transparency Forum

Purpose

The Operational Transparency Forum runs once a week to provide updated information on and insight into the operational challenges faced by the control room in the recent past (1-2 weeks) and short term future (1-2 weeks). The OTF will also signpost other ESO events, provide deep dives into focus topics, and allow industry to ask questions.

Scope

Aligns with purpose, see examples below:

In Scope of OTF

Material presented i.e.: regular content, deep dives, focus topics
ESO operational approach & challenges
ESO published data

Out of Scope of OTF

Data owned and/or published by other parties
e.g.: BMRS is published by Elexon
Processes including consultations operated by other parties e.g.: Elexon, Ofgem, DESNZ
Data owned by other parties
Details of ESO Control Room actions & decision making
Activities & operations of particular market participants
ESO policy & strategic decision making
Formal consultations e.g.: Code Changes, Business Planning, Market development

Managing questions at the ESO Operational Transparency Forum

- OTF participants can ask questions in the following ways:
  - Live via Slido code #OTF
  - In advance (before 12:00 on Monday) at https://forms.office.com/r/k0AEfKnai3
  - At any time to box.NC.Customer@nationalgrideso.com

- **All questions asked through Sli.do** will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: Operational Transparency Forum | ESO (nationalgrideso.com)
- **Advance questions** will be included, with answers, in the slide pack for the next OTF and published in the OTF Q&A as above.
- **Email questions** which specifically request inclusion in the OTF will be treated as Advance questions, otherwise we will only reply direct to the sender.
- **Takeaway questions** – we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate ESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack

NESO Information Request Statement

The Energy Act 2023 and the power to request information.

Section 172 of The Energy Act 2023 provides NESO, as the Independent System Operator and Planner, with the power to require information, from anyone carrying out a relevant activity, to allow it to carry out any of its functions. This power will come into effect once NESO is operational.

In advance of this we are consulting on what the Information Request Statement will contain and what an Information Request issued by NESO may look like.

The Information Request Statement and Notice.

The Statement will be available on our website and will contain sections on why a request has been issued, the process of responding to a request, what happens if a recipient does not provide the information and how we will manage any data provided. A draft template of an Information Request Notice is also shared on our website.

The Consultation

We are running a consultation from **May 3rd to May 31st** which can be found at https://www.nationalgrideso.com/what-we-do/how-we-operate/information-request-statement-consultation and would welcome feedback from across industry to make sure we develop a statement which is clear and accessible.

Following the consultation period Ofgem will determine if the draft Statement is approved or if any changes are necessary.