Requirements Gathering
Requirements are created based on your feedback and pain

We validate the requirements with the user-group to ensure we're on the right path
User-group Requirements Validation

Development
The item is developed based on the agreed requirements

Testing is performed internally to ensure quality
Testing

User-group Familiarisation
We demonstrate the item to the user-group for further feedback

The item is finally added to the sandbox for customers to try
Customer Sandbox

Guidance and Webinars
Updated Guidance documents are provided alongside a recorded webinar

Once everything is ready and you're prepared; we Go Live
Go Live