

CMP257 'Enabling the electronic (email) issue of 'offers' to customers - Panel Determination Vote



CUSC Panel – 26th February 2016
Heena Chauhan, Code Administrator

Background

- CMP257 was proposed by National Grid Electricity Transmission in November 2015.
- Currently the CUSC does not allow for the electronic (email) issue of 'Offers' e.g. Connection Offers or Use of System Offers, or other formal documents. It requires National Grid (amongst the other options under CUSC Section 6.21) to print and post hard copies of these documents to send to customers even if the customers have requested electronic copies of their documents, therefore creating unnecessary administration and time costs.

Proposed CUSC Modification

- CMP257 seeks to allow for the electronic issue of offers and other formal documents (where agreed) and removes the obligation to provide hard copies of documentation once elected.
- The CUSC Panel agreed for CMP257 to progress as Self-Governance

Code Administrator Consultation

- 3 responses received
- Two of the three responses received believed that CMP257 better facilitates the applicable CUSC objectives
- One respondent stated that they did not agree with the draft legal text stating that “electronic communications...shall be deemed to have been received 10 minutes after it has been sent...”. Given the vagaries or email reliability and delivery, they believe this to be unreasonable. They believe positive confirmation of receipt from the intended recipient. Without this safeguard in place, CUSC parties may be reluctant to agree to Offers being provided only by electronic means.

National Grids view

- National Grid believes CMP257 should be implemented as it better facilitates Applicable CUSC Objective (a) by improving the efficiency of the application process.

Questions before Panel Vote?



Panel Determination Vote

- a) The efficient discharge by the Licensee of the obligations imposed on it by the Act and the Transmission Licence.
- b) Facilitating effective competition in the generation and supply of electricity, and (so far as consistent therewith) facilitating such competition in the sale, distribution and purchase of electricity.
- c) Compliance with the Electricity Regulation and any relevant legally binding decision of the European Commission and/or the Agency.

Timetable

26th February 2016	Panel vote (Appeals window opens) 15 Working days
21st March 2016	CMP257 Implemented (if no appeals received)