

CMP257 – Enabling the electronic (email) issue of ‘offers’ to customers.



CUSC Panel – 27th November 2015
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Summary of Defect

- Currently the CUSC does not allow for the electronic issue of 'offers' e.g. Connection Offers or Use of System Offers, or other formal documents.
- There is a requirement to send hard copies of these documents to customers.
- This results in 'offers' being printed and posted, even where customers have requested an electronic copy.
- Therefore this is an unnecessary administrative burden and provides a limited choice of 'offer' provision available to customers.

Proposed CUSC Modification

- This Proposal seeks to;
 - Make a limited number of changes to the CUSC to enable the electronic (email) issue of offers thus relieving National Grid of its obligation to provide hard copies should the customer not require them.
- It is proposed that the following wording is added to Section A in Exhibits B (Connection Application), Exhibit D (Use of System Application), Exhibit F (Use of System Application), Exhibit I (Modification Application) and Exhibit Q (BELLA Application):

[Please confirm whether you wish us to send the Offer in electronic form instead of hard copy and, if so, confirm the address for this as follows.

Yes []

No []

Email address]

Justification against Applicable CUSC Objectives

- *(a) the efficient discharge by The Company of the obligations imposed upon it by the Act and the Transmission Licence*
- Improving the efficiency of the application process will help the efficient discharge of the Company's obligation to process applications

Justification against Self Governance criteria

- (a) *Is unlikely to have a material effect on:*
- i. Existing or future electricity consumers, and*
 - ii. Competition in the generation, distribution, or supply of electricity or any commercial activities connected with the generation, distribution or supply of electricity; and*
 - iii the operation of the National Electricity Transmission System; and*
 - iv matters relating to sustainable development, safety or security of supply, or the management of market or network emergencies; and*
 - (v) The CUSC's governance procedures or the CUSC's modification procedures, and*
- (b) *is unlikely to discriminate between different classes of CUSC Parties;*
- The proposed changes will not have any material effect on the above. The changes being proposed are to streamline the application process and make it more efficient.

CMP257 Progression

- The Panel is asked to agree:
 - whether CMP257 should be progressed through Self-governance?
 - how to progress CMP257
 - Workgroup
 - Code Administrator Consultation

CMP257 Indicative timetable (Self Governance)

2nd December 2015	Code Administrator Consultation issued (20 Working days)
4th January 2016	Deadline for responses
6th January 2016	Draft CUSC Modification Report issued for Industry comment
13th January 2016	Deadline for comment
21st January 2016	Draft CUSC Modification Report issued to CUSC Panel
29th January 2016	CUSC Panel determination vote
29th January 2016	Appeal window opens
19th February 2016	Appeal window closes
22nd February 2016	Implementation date (if approved)