

Connection and Use of System Code (CUSC)

Title of the CUSC Modification Proposal
Enabling the electronic (email) issue of 'offers' to customers.
Submission Date
19 November 2015
Description of the Issue or Defect that the CUSC Modification Proposal seeks to address
In its current form CUSC does not allow for the electronic (email) issue of 'offers' e.g. Connection Offers or Use of System Offers, or other formal documents, as an acceptable form of issue and in practice this results in 'offers' being printed and posted, even where provided to customers electronically in parallel and/or where not requested. Therefore the defect is a more limited choice of 'offer' provision than could be available for customers and in some cases an unnecessary administrative burden on National Grid.
Description of the CUSC Modification Proposal
This proposal aims to make a handful of changes to CUSC (as per the draft legal text below) to allow for the electronic issue of 'offers' and other formal documents (where agreed) and removes the obligation to provide hard copies of documentation once elected. The proposed change would result in an additional option for customers to choose the format by which they receive 'offers' and could save National Grid wasted administration cost and time by removing the obligation to provide a hard copy of documentation where not required by the customer.
Impact on the CUSC
There is minimal impact on CUSC as per the draft legal text proposed below.
Do you believe the CUSC Modification Proposal will have a material impact on Greenhouse Gas Emissions? Yes / No
No
Impact on Core Industry Documentation. Please tick the relevant boxes and provide any supporting information
No other core industry documentation is affected by this proposal.

Urgency Recommended: Yes / No
No
Justification for Urgency Recommendation
N/A
Self-Governance Recommended: Yes / No
Yes
Justification for Self-Governance Recommendation
The proposed changes will not have any material effect on CUSC parties. The changes being proposed are administrative. The proposal will give parties more options on how they receive information from National Grid.
Should this CUSC Modification Proposal be considered exempt from any ongoing Significant Code Reviews?
Yes
Impact on Computer Systems and Processes used by CUSC Parties:
N/A
Details of any Related Modification to Other Industry Codes
N/A
Justification for CUSC Modification Proposal with Reference to Applicable CUSC Objectives:
This section is mandatory. You should detail why this Proposal better facilitates the Applicable CUSC Objectives compared to the current baseline. Please note that one or more Objective must be justified.
Please tick the relevant boxes and provide justification:
<input checked="" type="checkbox"/> (a) the efficient discharge by The Company of the obligations imposed upon it by the Act and the Transmission Licence
National Grid has an obligation under the Transmission Licence to process applications and this change will improve the efficiency of that process.

Additional details

Details of Proposer: (Organisation Name)	National Grid Electricity Transmission plc
Capacity in which the CUSC Modification Proposal is being proposed: (i.e. CUSC Party, BSC Party or "National Consumer Council")	CUSC Party
Details of Proposer's Representative: Name: Organisation: Telephone Number: Email Address:	Ali Harper National Grid Electricity Transmission plc 07920 545 811 alison.harper@nationalgrid.com
Details of Representative's Alternate: Name: Organisation: Telephone Number: Email Address:	Michael Oxenham National Grid Electricity Transmission plc 07554 413864 michael.oxenham1@nationalgrid.com
Attachments (Yes/No): If Yes, Title and No. of pages of each Attachment: Yes 'Draft Legal Text - electronic (email) issue of 'offers' to customers' One Page	

Contact Us

If you have any questions or need any advice on how to fill in this form please contact the Panel Secretary:

E-mail cusc.team@nationalgrid.com

Phone: 01926 653606

For examples of recent CUSC Modifications Proposals that have been raised please visit the National Grid Website at <http://www2.nationalgrid.com/UK/Industry-information/Electricity-codes/CUSC/Modifications/Current/>

Submitting the Proposal

Once you have completed this form, please return to the Panel Secretary, either by email to jade.clarke@nationalgrid.com and copied to cusc.team@nationalgrid.com, or by post to:

Jade Clarke
CUSC Modifications Panel Secretary, TNS
National Grid Electricity Transmission plc
National Grid House
Warwick Technology Park
Gallows Hill
Warwick
CV34 6DA

If no more information is required, we will contact you with a Modification Proposal number and the date the Proposal will be considered by the Panel. If, in the opinion of the Panel Secretary, the form fails to provide the information required in the CUSC, the Proposal can be rejected. You will be informed of the rejection and the Panel will discuss the issue at the next meeting. The Panel can reverse the Panel Secretary's decision and if this happens the Panel Secretary will inform you.

1 Edit the following **CUSC** Exhibits as follows:

Exhibit B	Connection Application
Exhibit D	Use of System Application
Exhibit F	Use of System Application
Exhibit I	Modification Application
Exhibit Q	BELLA Application

Insert the following as a new paragraph in Section A of the Exhibits referenced above with the new paragraph to be numbered as paragraph 4 in Exhibits B and D and I (paragraph 5 in Exhibit F and paragraph 6 in Exhibit Q with the following paragraphs (if any) in section A and any cross references to these renumbered accordingly to reflect the insertion.

Please confirm whether you wish us to send the **Offer** in electronic form instead of hard copy and, if so, confirm the address for this as follows.

Yes []

No []

Email address

2. Edit the following **CUSC** Exhibits as follows:

Exhibit C	Connection Offer
Exhibit E	Use of System Offer
Exhibit G	Use of System Supply Offer and Confirmation Notice
Exhibit H	Use of System interconnector Offer and Confirmation Notice
Exhibit J	Modification Offer
Exhibit R	BELLA Offer

Edit paragraph 11 of Exhibit C, paragraph 6 of Exhibits E and G and R, paragraph 4 of Exhibit H and paragraph 8 of Exhibit J by adding after the word “sign” “(and where issued by email, having printed off 2 copies of each)”.

3. Add the following as a new paragraph 6.21.3 in CUSC Section 6 and renumber the existing paragraph 6.21.3 as 6.21.4 to reflect the insertion.

“6.21.3 Where **CUSC** expressly provides for notices or other communication to be by electronic means or a **CUSC Party** otherwise agrees this with another **CUSC Party**, the electronic communication shall be addressed and sent to the address provided for this purpose and shall be deemed to have been received 10 minutes after it has been sent (and where this occurs after 17.00 hours on the day sent, on the day following it being sent).”