

CUSC Key Performance Indicators Quarter 2 April – June 2012



Introduction

- As part of the Code Governance Review Final Proposals, the Code Of Practice was established. This included a Principle for Code Administrators to report on KPIs
- The KPIs cover two measures:
 - Qualitative
 - Quantitative
- The KPIs are reported to the Panel each quarter, on a retrospective basis
- The KPIs identified in the COP are a minimum requirement and may be expanded

CUSC Modifications Panel KPIs – Quarter 2

Quality of Assessment				
Measure	Quarter 2	YTD	YTD%	Comments
Final decision by Authority which ACCORDS with Panel Recommendation against the relevant objectives	2	5		Q1= CAP189/CMP192/CMP198 Q2= CMP200/CMP204
Final decision by Authority which CONFLICTS with Panel Recommendation owing to wider statutory considerations	0	0		
Final decision which conflicts with Panel recommendation but NOT owing to wider duties	0	0		
Reports 'sent back' by Authority	0	0		

CUSC Modifications Panel KPIs – Quarter 2

Effective Communication				
Measure	Quarter 2	YTD	YTD%	Comments
Average number of respondents to Workgroup Consultation	0	8.7	N/A	Q1 = CMP201/CMP202 & CMP203
Average number of respondents to Industry Consultation*	7	3.8	N/A	Q1 = CMP200/CMP204 & CMP205 Q2 = CMP202/CMP203
Glossary and plain English summary provided with reports	100%	100%	100%	

* In the CUSC, 'Industry Consultation' is referred to as the 'Code Administrator Consultation' (Section 8)

CUSC Modifications Panel KPIs – Quarter 2

Efficient Administration 1				
Measure	Quarter 2	YTD	YTD%	Comments
CUSC Panel Papers Issued*	19	33	N/A	Includes 1 late paper
Late Papers	0	1	3.0%	March
Number of Final Modification Report submitted in line with original timetable**	1	1		CMP204
Number of extensions to timetable requested	5	8	N/A	Q1 = CMP200, CMP201 & CMP203 Q2 = CMP201 X 2, CMP209/10 & CMP207
Average business days between standard proposal raised and submitted to Authority***	60	73.5	N/A	Q1 = CMP200. Not including CAP189/CMP192/CMP198 Q2 = CMP204
Average business days between Self-governance proposal raised and submitted for CUSC Panel decision	0	45	N/A	Q1 = CMP205

*Target for publication is 5 Working Days before Panel meeting for Panel papers and 1 Working Day after Panel meeting for publication of final minutes

**Original Timetable as agreed by CUSC Panel

*** The CUSC defines a Standard proposal as 'neither suitable for inclusion in a Significant Code Review nor meets the Self-governance criteria'.

CUSC Modifications Panel KPIs – Quarter 2

Efficient Administration 2				
Measure	Quarter 2	YTD	YTD%	Comments
Average business days between standard proposal submitted to Authority for decision and decision published	25	38	N/A	Q1 = CAP189/CMP192/CMP198 Q2 = CMP200/CMP204
Average business days between Authority decision on standard proposal and implementation	10	8	N/A	Q1 = CAP189, CMP192 (implemented on the Authority decision date), CMP198 Q2 = CMP200/CMP204
Average business days between Self-governance decision and implementation	26	0	N/A	CMP205 implemented 10 May 2012
Number of CUSC Modification Proposals progressed through Self-governance*	2	3	30%	Q1 = CMP205 Q2 = CMP211 and CMP212

*The YTD data for this measure could be affected by the Authority changing the route of a Proposal at a later state prior to the Panel's final determination, or by an appeal which may result in the Authority making the final determination instead of the Panel.

CUSC Modifications Panel KPIs – Quarter 2

Implementation Costs				
Measure	Quarter 2	YTD	YTD%	Comments
Number of final CUSC Modification Reports where implementation costs estimates were available for consultation*	NA	NA	NA	
Average Percentage difference between estimated and actual costs	NA	NA	NA	

*Refers to Central Systems only and therefore may often be Not Applicable .