

Website Changes for ESO Separation

National Grid BSUoS Charging Circular

Friday 14th September 2018

This circular is to inform BSUoS customers that there will be some changes to our website tomorrow, Saturday the 15th September 2018.

These changes are being made to support the future, legally-separate electricity system operator (ESO) entity within the National Grid Group.

From 15 September, our UK website will split into three distinct websites with enhanced features and information:

www.nationalgridgas.com

We own, manage, and operate the national transmission network in Britain, making gas available when and where it's needed. On this website, you'll be able to find out more about how we balance the system and invest in the future of gas.

www.nationalgrideso.com

As the Electricity System Operator (ESO), we balance Britain's electricity supply and demand. On this website, you'll be able to find out more about balancing services, connections, codes, and charging.

www.nationalgridet.com

As the Electricity Transmission (ET) owner in England and Wales, we look after electricity transmission assets and connections for small and large businesses. On this website, you'll be able to find out more about how we can help you connect and our ongoing infrastructure projects.

BSUoS news and information will reside within the www.nationalgrideso.com domain.

If you wish to go straight to the main BSUoS page, then the following URL should be used www.nationalgrideso.com/bsuos

Please note that these changes only affect the website and do not currently impact any of the following services.

BSUoS Queries – BSUoS.queries@nationalgrid.com remains our email address.

BSUoS Invoices – Will continue to be sent from the same email address.

BPA/BCR reports via SFTP – The server address remains the same, [shareservicesftp.natgrid.co.uk](ftp://shareservicesftp.natgrid.co.uk)

What else will stay the same?

There will be no changes to the National Grid Group or National Grid US websites.

What will this mean to me?

These changes will help you to find the information you need more quickly. It will also make the different parts of our UK business more distinct to help you understand what we do.

We aim to make this transition as seamless as possible. We will ensure that pages are automatically redirecting traffic from current URLs to the new URLs right away. Following the switch-over, please do update your bookmarks and saved links.

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When will this happen?

You will see these changes take effect from Saturday 15th September 2018.

Further information

You can read more about what the [ESO and ETO business separation](#) will involve.

BSUoS Circulars

If you wish to receive BSUoS circulars via email, please send an email to BSUoS.Queries@nationalgrid.com asking to be added to our distribution list. Please mark your email with the subject line **“Please ADD me to BSUoS Circulars”**

If you receive BSUoS circulars but no longer wish to do so, please email BSUoS.Queries@nationalgrid.com asking to be removed from the distribution list. Please mark your email with the subject line **“Please REMOVE me from BSUoS Circulars”**

Further Questions?

If you have any queries regarding this issue, please contact the BSUoS team using the details below:

Email: BSUoS.Queries@nationalgrid.com¹

Tel: 01926 654613

Website: <http://www.nationalgrid.com/bsuos/>

¹ Please help us keep our records up to date by informing us of any changes in contact details via the email address