

II Runs for 01.01.2018 to 03.01.2018 Suspended for Today

National Grid BSUoS Charging Circular

11th January 2018

Further to yesterday's notice of the delays to BSUoS II run processing this note provides an update on our current position regarding this issue. II run processing has once again been suspended for today but we have made good progress on the root cause of the problem and are hopeful that after further work today we will be able to resume billing of II runs tomorrow.

Key Information

The following II runs due to be processed today have been suspended until tomorrow.

01.01.2018 II
02.01.2018 II
03.01.2018 II

These issues currently only affect II runs, SF & RF runs for the settlement days below have been processed as normal.

17/11/16 RF
14/12/17 SF

Our billing team along with the relevant support teams continue to work on this problem and following the identification of the root causes yesterday we were able to fix part of the problem and hope to complete this work today. Based on this current position we hope to resume II run processing tomorrow, Friday 12th January 2018.

Please accept our apologies for the inconvenience of this action and rest assured that we are doing everything in our power to prevent further delays and occurrences of this nature.

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Further Questions?

If you have any queries regarding this issue please contact the BSUoS team using the details below:

Email: BSUoS.Queries@nationalgrid.com¹

Tel: 01926 654613

Website: <http://www.nationalgrid.com/bsuos/>

¹ Please help us keep our records up to date by informing us of any changes in contact details via the email address